AishaA Virtual Customer



Aisha is a 20-year-old woman, the oldest of four siblings all of whom live together with their mother. The family immigrated from Ethiopia in 1999, which is when Aisha began her formal education. She did well in school and had an early interest in health care as a career. Her participation in Workforce Investment Act youth programs included college training as a Certified Nursing Assistant, which she completed then successfully passed the licensing exam. She worked as a CNA at a health care center during her senior year of high school.

Using special state scholarship program funds, Aisha has continued on her career path to become a Registered Nurse. Currently, she attends community college and is close to completing all her nursing prerequisites and is on target to receive her AA degree in June, 2008. Aisha is applying to the RN program, and hopes to begin that program in September of 2008.

Aisha continues working while she is in school as a CNA, generally 15 hours a week. Her employer is flexible and during summer and school breaks, puts her on full time. Though her mother financially supports Aisha's RN plans as much as she can, some of Aisha's income must go to assist her family. Her current wage is \$10.50 an hour. Aisha doesn't expect her wage to increase much as a CNA but looks forward to earning \$19 an hour initially as an RN.

In the next month, Aisha's state scholarship funding ends. She has applied for financial aid and is waiting to hear if she's been accepted. In the meantime, Aisha must establish a regular savings plan for herself, knowing her school costs are increasing.

Aisha's Options

Test 1	Test 2	Test 3	
Keep current CNA job	CNA job	Obtain Registered Nurse job	
Increase to 40 hours per week during school break.	Decrease to 20 hours part-time work while school is in session.	Full-time work at 40 hours per week	
Apply to enter Registered Nurse training program	Enroll in Registered Nurse training program	Move out from family home	
• In school full time for 2 years	• In school full time for 2 years	After completing Registered Nurse training program (4 years)	
• Pays \$10.50/hour, 40 hours per week	• Pays \$10.50/hour, 20 hours per week	• Pays \$19.00/hour to start, 40 hours per week	

Provide the second seco	1		2		3
	Current Wages/ Benefits	Test 1	Test 2	Test 3	Self Sufficiency Standard Wage
Monthly Wages	\$693	\$1,848	\$924	\$3,344	^{\$} 1,28
Hourly Wages	^{\$} 10.50 (15 hrs/wk)	\$10.50 (40 hrs/wk)	\$10.50 (20 hrs/wk)	\$19.00 (40 hrs/wk)	\$7.27 pe working adul (40 hrs/wk
Other Earned Income (Monthly)	\$0	\$0	\$0	\$0	\$(
Unearned Income	\$0	\$0	\$0	\$0	\$(
TOTAL Monthly Income	\$693	\$1,848	\$924	\$3,344	\$1,280
Monthly Costs		07 11			
Housing	\$200	\$200	\$200	\$800	^{\$} 481
Child Care	\$0	\$0	\$0	\$0	\$0
Food	\$150	4 \$150	\$150	\$200	\$198
	\$54	\$54	\$54	\$54	\$253
Health Care	\$0	4 \$0	\$0	\$100	\$82
Miscellaneous	\$200	\$200	\$200	\$100	\$101
Taxes	\$85	\$291	\$113	\$527	⁵ 164
TOTAL Monthly Expenses	\$689	\$895	\$717	\$1,781	^{\$} 1,280
Tax Credits (Estimated Monthly	/alue)				
CDCC (Child and Dependent	\$0	\$0	\$0	\$0	\$ ₀
CTC (Child Tax Credit)	\$0	\$0	\$0	\$0	\$ ₀
EITC (Earned Income Tax Credit)	\$0	\$0	\$0	\$0	\$0
OTAL Monthly Tax Credits	\$ ₀	\$ ₀	\$0	\$ ₀	\$0
OTAL Expenses after Tax Credits	\$689	\$895	\$717	\$1,781	^{\$} 1,280
ncome Adequacy					
urplus or Shortfall	\$4	\$953	\$207	\$1,563	§0
ncome Adequacy	101%	206%	129%	188%	100%
elf-Sufficiency Adequacy	49%	130%	65%	236%	100%
Fax Credits (Refundable Next Year) f you work these hours and at this was eceive the following CTC (refundable credit) amounts.	age for the entire e Child Tax Credi	year, when you t) and EITC (Ea	u file your taxe arned Income	s early next ye Tax Credit, or E	ar, you could Earned Income
nnual EITC	0	0	0	0	
nnual CTC	0	0	0	0	

¹ This column shows Aisha's current income and expenses.

These columns show the impact on Aisha's income and expenses under different scenarios.

³ This column shows the wage that would be required to cover expenses at market rates—with no subsidies—for the average family of Aisha's composition in Renton, WA.

⁴ These sections can indicate what work supports a person might be eligible for and estimates the potential reduction in expenses if the individual were to receive the work supports.

⁵ The Income Adequacy section calculates how well monthly income covers expenses. For example Aisha's current wage is 101% of her expenses, leaving her with a small surplus of \$4 each month after expenses are covered.

The Tax Credits section is a reminder of the tremendous value of filing a tax return and claiming refundable tax credits. This may stimulate a discussion between Aisha and her case manager about how to strategically use refunds to fill gaps and create more of a financial cushion for her, as well as the possibility of filing for past years' credits.