



SPOKANE
WORKFORCE
COUNCIL



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Attachment A
WorkSource System Services &
Program Eligibility Handbook

SWC Eligibility & Documentation Requirements
Policy #WS816, Revision 1

March 2019

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Introduction

The content of this procedural handbook is equivalent to [SWC Policy WS816, Revision 1](#) and serves as the vehicle for implementing and managing eligibility policy guidance and changes.

This handbook provides guidance to WorkSource System staff concerning services and program eligibility requirements for the youth, adult and dislocated worker programs under WIOA Title I and Wagner-Peyser employment service programs under WIOA Title III. This handbook provides guidance and minimum requirements for service providers as outlined in SWC Policy WS816 R1.

Sections 2, 3 and 4 cover program eligibility requirements for the WIOA Title I youth, adult and dislocated worker programs. Specific parameters and guidance are provided in the subsequent sections under each program. Section 5 covers additional guidance that applies to multiple (though not necessarily all) programs.

The Eligibility Matrix in Section 6 serves as a tool to review eligibility requirements for each program, including the corresponding documentation requirements.

This handbook is based on the best information available at this time per WIOA law and rules, DOL guidance, and state policies and guidance. The handbook will be revised as relevant DOL and State guidance is issued. Compliance with the SWC's eligibility and documentation requirements policy will be based on the version of the policy and handbook in effect at the time of the action or activity under review.

Common Acronyms

- **BSD** – Basic Skills Deficient
- **CFR** – Code of Federal Regulation
- **DEV** – Data Element Validation
- **DOL** – Department of Labor
- **DOLETA** – Department of Labor – Employment and Training Administration
- **ESD** – Employment Security Department
- **ETO** – Efforts to Outcomes
- **MIS** – Management Information System
- **SWC** – Spokane Workforce Council
- **TEGL** – Training and Employment Guidance Letter
- **WIOA** – Workforce Innovation and Opportunity Act
- **WSWA** – WorkSourceWA.com
- **WST** – WorkSource System Tools

Definitions

- **Applicant statement** – Applicant statement, which is acceptable for low-income documentation, is not synonymous with self-attestation. Though generally similar, applicant statement is distinguished from self-attestation in that an applicant statement requires a signed and dated statement that is prepared (either handwritten or typed) by the individual whereas self-attestation is documented through a signed and dated form (paper or electronic) with pre-posed yes/no checkboxes.
- **Basic Skills Deficient (BSD)** – an individual is considered basic skills deficient when the individual:
 - Is a youth that has English reading, writing, or computing skills at or below the 8th grade level on a generally accepted standardized test; or
 - Is a youth or adult that is unable to compute or solve problems, or read, write, or speak English, at a level necessary to function on the job, in the individual's family, or in society.
- **Basic WIOA Title I eligibility determination:** A determination of eligibility for WIOA Adult and Dislocated Worker-funded programs that utilizes self-attestation for documentation of appropriate eligibility criteria, federal reporting elements, and Veteran's priority of service as defined in [Section 6](#) of this handbook. An individual must complete a basic or full WIOA Title I eligibility process (defined

below) for the program in question and be determined eligible to receive basic career services funded by that program.

- **Note:** Basic WIOA Title I eligibility determination does not apply to Youth programs. All WIOA Youth program services require a full WIOA Title I eligibility determination as defined below.
- **Career planning:** The term “career planning” means the provision of a client-centered approach in the delivery of services, designed to:
 - Prepare and coordinate comprehensive employment plans (such as service strategies, individual employment plans, training plans, etc.) for individuals to ensure access to necessary workforce investment activities, using, where feasible, computer-based technologies; and
 - Provide job, education, and career counseling, as appropriate, during program participation and after job placement.

Note: Career Planning is an individual career service that requires registration and enrollment in a WIOA Title I and/or WIOA Title III program.

- **Case notes** – For the purpose of DEV, case notes refer to either paper or electronic statements by staff that identify, at a minimum, the following: an individual’s status for a specific data element, the date on which the information was obtained, and the staff who obtained the information ([TEGL 07-18 – Attachment A](#)).
- **Code of Federal Regulations (CFR)** – A CFR is a codification of general and permanent rules published in the Federal Register by executive departments and agencies of the Federal Government (<https://gov.ecfr.io/cgi-bin/ECFR>).
- **Co-enrollment:** The process of determining eligibility for, and enrollment into, two or more WorkSource System-funded programs for the purposes of delivering basic career services, individualized career services, supportive services, and/or training services.
- **Covered person (for priority of service)** – A veteran or their eligible spouse ([see Section 5.3 for more information on Veteran’s Priority of Service](#)).
- **Cross-match** – For the purpose of DEV, a cross-match requires validators to find detailed supporting evidence for the data element in a database. An indicator or presence of a Social Security Number (SSN) in an administrative non-WIOA database, i.e., a database not maintained by a WIOA core program such as data from the State’s Department of Social and Health Services (DSHS), is not sufficient evidence. Staff must also confirm supporting information such as dates of participation and services rendered ([TEGL 07-18 – Attachment A](#)). For example, Temporary Assistance to Needy Families (TANF) participation can be determined by a cross-match with data from the State’s DSHS system that shows TANF benefits received and the dates of participation in the TANF program.
- **Data Element Validation (DEV)** – The federally mandated process by which the state annually assesses the accuracy of reported participant data ([WorkSource System Policy 1003, Revision 1; TEGL 22-15 – Attachment A](#)).
- **Demand-decline list** – A list that identifies occupations that are "in demand," "balanced" and "not in demand" across a state and within individual workforce development areas. In Washington state, this list is located at [ESD Learn about an occupation](#).
- **Electronic records** – For the purposes of DEV, electronic records are records created, stored, or transferred in a form that only a computer can process and maintained in the State’s MIS. Records can be numeric, graphic, or text. They can also include magnetic storage media such as tapes or disks ([TEGL 07-18 – Attachment A](#)).
- **Eligible spouse (of a veteran)** – The spouse of any of the following ([Jobs for Veterans Act Section 2\(a\)](#)):

- (1) Any veteran who died of a service-connected disability;
- (2) Any member of the Armed Forces serving on active duty who, at the time of application for the priority, is listed in one or more of the following categories and has been so listed for a total of more than 90 days:
 - (i) missing in action;
 - (ii) captured in line of duty by a hostile force; or
 - (iii) forcibly detained or interned in the line of duty by a foreign government or power;
- (3) Any veteran who has a total disability resulting from a service connected disability, as evaluated by the Department of Veterans Affairs; or
- (4) Any veteran who died while a disability, as indicated in paragraph (3) of this section, was in existence.

- **Employment Security Department (ESD)** – Washington State Employment Security Department - The department that administers the federal Workforce Innovation and Opportunity Act (WIOA) funds at the state level; one of the primary sources of funds for employment training in Washington (<https://wpc.wa.gov>).
- **Full WIOA Title I eligibility determination:** A determination of eligibility for Adult, Dislocated Worker, or Youth-funded programs that requires validation beyond self-attestation of appropriate eligibility criteria, federal reporting elements, and Veteran's priority of service as defined in [Section 6](#) of this handbook. Full Adult and Dislocated Worker eligibility also includes assessing need for services beyond basic career services and determination of Adult priority for service when necessary. To receive individualized career, training, and supportive services funded by an Adult or Dislocated Worker program, or Youth services funded by a Youth program, an individual must complete the full WIOA Title I eligibility process for the corresponding program and be determined eligible to receive such services under that program.
- **Individuals with barrier(s) to employment:** Individuals who are included in one or more of the following categories:
 - Displaced homemakers
 - Low-income individuals
 - Indians, Alaska Natives, and Native Hawaiians
 - Individuals with disabilities
 - Older individuals
 - Ex-offenders
 - Homeless individual or runaway youth – defined as an individual who ([TEGL 19-16 Attachment III](#)):
 - Lacks a fixed regular, and adequate nighttime residence; this includes an individual who:
 - Is sharing the housing of other persons due to loss of housing, economic hardship, or a similar reason;
 - Is living in a motel, hotel, trailer park, or campground due to a lack of alternative adequate accommodations;
 - Is living in an emergency or transitional shelter;
 - Is abandoned in a hospital; or
 - Is awaiting foster care placement;
 - Has a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, such as a car, park, abandoned building, bus or train station, airport, or camping ground;

- Is a migratory child who in the preceding 36 months was required to move from one school district to another due to changes in the parent's or parent's spouse's seasonal employment in agriculture, dairy, or fishing work; or
- Is under 18 years of age and absents himself or herself from home or place of legal residence without the permission of his or her family (runaway youth).

Note: An individual imprisoned or detained under an Act of Congress or State law does not meet the definition of homeless individual. Additionally, an individual who may be sleeping in a temporary accommodation while away from home should not, as a result of that alone, be considered a homeless individual.

- Youth who are in or have aged out of the foster care system
 - Individuals who are English language learners, have low levels of literacy, and/or facing substantial cultural barriers
 - Eligible migrant and seasonal farmworkers
 - Individuals within two years of exhausting lifetime eligibility under TANF
 - Single-parents, including single pregnant women
 - Long-term unemployed individuals
 - Any other group determined by State policy not listed above
- **Local Labor Market Information** – Data about training/retraining information, job requirements, labor supply and demand, earnings, employment and unemployment statistics, job outlook, and demographics of the labor force in the area in which an individual resides or is willing to relocate. In Washington State, the Labor Market and Economic Analysis (LMEA) team of the Employment Security Department (ESD), collects and analyzes statistical data about the labor market in each county of Washington State (<https://esd.wa.gov/labormarketinfo>). Sources of local labor market information can include, but are not limited to: job postings, course descriptions, economic statistics, demand/decline lists, news articles, career exploration websites, and state or US labor statistic agencies, such as LMEA or the US Bureau of Labor Statistics (BLS).
 - **Management Information System (MIS)** – A management information system (MIS) provides information that organizations require to manage themselves efficiently and effectively. Management information systems are typically computer systems used for managing five primary components: 1.) Hardware, 2.) Software, 3.) Data (information for decision making), 4.) Procedures (design, development and documentation), and 5.) People (individuals, groups, or organizations). Washington State's MIS for WIOA programs is WorkSource System Tools (WST).
 - **Offender** – The term “offender” means an individual who:
 - Is or has been subject to any stage of the criminal justice process; or
 - Requires assistance in overcoming artificial barriers to employment resulting from a record of arrest or conviction.
 - **Self-attestation** – Self-attestation occurs when an individual, using pre-posed questions with yes/no or multiple-choice options (including date pickers), identifies his or her status for a particular data element and then signs and dates a form acknowledging this status. The form and signature can be on paper or in the state management information system, with a date-stamped electronic signature. For more information, see [Self-attestation](#) in section 6 of this handbook. Forms are available at the end of this handbook ([TEGL 07-18 – Attachment A](#)).
 - **Service provider:** a provider of workforce development services in Spokane County, such as the local one-stop center or other entity designated by the Spokane Workforce Council (SWC), that is responsible for determinations of program eligibility, documentation, self-attestation guidelines, and other eligibility and documentation requirements as defined by the SWC.

- **State Management Information System (MIS)** – For the purpose of DEV, State MIS refers to specific, detailed information that is stored in the state’s information system that supports a data element ([TEGL 22-15 – Attachment A](#)).
- **Veteran** – For the purpose of providing Priority of Service (using the broad definition) and dislocated worker eligibility, veteran means a person who served at least one day in the active military, naval or air service, and who was discharged or released under conditions other than dishonorable, as specified in [38 U.S.C. 101\(2\)](#). Active service also includes full-time duty in the National Guard or a Reserve component, other than full-time duty for training purposes. A recently separated veteran is any veteran who applies for participation under this title within 12 months after the discharge or release from active military, naval or air service.
- **WorkSource System Tools (WST)**: Washington State’s management information system for WIOA programs. WST is comprised of two interconnected systems, Efforts to Outcomes (ETO) for staff and WorkSourceWA.com for job seekers and employers (WSWA).

References

- [Public Law 113-128, Workforce Innovation and Opportunity Act \(WIOA\) of 2014](#)
- [WIOA Final Rule; 20 CFR Parts 676, 677, and 678; Federal Register, Vol. 81, No. 161, August 19, 2016](#)
- [WIOA Final Rule; 20 CFR Parts 603, 651,652, et al; Federal Register, Vol. 81, No. 161, August 19, 2016](#)
- [Public Law 107-288, Jobs for Veterans Act \(JVA\) of 2002](#)
- [Training and Employment Guidance Letter \(TEGL\) 22-04](#)
- [Training and Employment Guidance Letter \(TEGL\) 22-04, Change 1](#)
- [Training and Employment Guidance Letter \(TEGL\) 17-05](#)
- [Training and Employment Guidance Letter \(TEGL\) 10-09](#)
- [Training and Employment Guidance Letter \(TEGL\) 11-11, Change 2](#)
- [Training and Employment Guidance Letter \(TEGL\) 09-12](#)
- [Training and Employment Guidance Letter \(TEGL\) 11-12](#)
- [Training and Employment Guidance Letter \(TEGL\) 19-13](#)
- [Training and Employment Guidance Letter \(TEGL\) 19-13, Change 1](#)
- [Training and Employment Guidance Letter \(TEGL\) 19-13, Change 2](#)
- [Training and Employment Guidance Letter \(TEGL\) 23-14](#)
- [Training and Employment Guidance Letter \(TEGL\) 08-15](#)
- [Training and Employment Guidance Letter \(TEGL\) 22-15](#)
- [Training and Employment Guidance Letter \(TEGL\) 10-16, Change 1](#)
- [Training and Employment Guidance Letter \(TEGL\) 19-16](#)
- [Training and Employment Guidance Letter \(TEGL\) 21-16](#)
- [Training and Employment Guidance Letter \(TEGL\) 07-18](#)
- [Veterans Program Letter \(VPL\) 03-14](#)
- [Veterans Program Letter \(VPL\) 03-14, Change 1](#)
- [Veterans Program Letter \(VPL\) 03-14, Change 2](#)
- [Veterans Program Letter \(VPL\) 04-14](#)
- [ESD WorkSource System Policy 1003, Revision 1 - Data Element Validation](#)

- [ESD WorkSource System Policy 1009, Revision 2 - Priority of Service for Veterans and Eligible Spouses](#)
- [ESD WorkSource System Policy 1019, Revision 4 – Eligibility Guidelines and Documentation Requirements](#)
- [ESD WIOA Title I Policy 5403 - Records Retention and Public Access](#)
- [ESD WIOA Title I Policy 5602, Revision 1 – Supportive Services and Needs-Related Payments](#)
- [ESD WIOA Title I Policy 5607, Revision 3 – Employer Criteria and Cost Sharing for Training Provided to Incumbent Workers](#)
- [WorkSource Information Notice \(WIN\) 0027, Change 4 - Use of UI Claimant Web Site in Place of WIA001 Report](#)
- [WorkSource Information Notice \(WIN\) 0041 - Address Confidentiality Program](#)
- [WorkSource Information Notice \(WIN\) 0078, Change 1 – Provision of Title I Follow-up and Supportive Services Before and After Exit for Adults and Dislocated Workers](#)
- [WorkSource Information Notice \(WIN\) 0084, Change 1 – Supplemental State Guidance for the WIOA Title I Youth Program](#)

1. Alignment of WIOA Title I and WIOA Title III Program Services

1.1. Purpose

According to [Training and Employment Guidance Letter \(TEGL\) 04-15](#), the overarching vision for the One-Stop system is the coordination of fully integrated programs, services and governance structures so job seekers have access to a seamless system of workforce investment services. This intent is accomplished by establishing career services that are consistent across federally-funded workforce development programs. In addition, the U.S. Department of Labor (DOL) has furthered its integration efforts by establishing common performance metrics ([TEGL 10-16, Change 1](#)) and developing an integrated performance reporting system (Participant Individual Record Layout or PIRL) for DOL-funded workforce programs.

The SWC and Washington State encourage the utilization of common intake, case management, and job development systems in order to take full advantage of the One-Stop potential for efficiency and effectiveness. WIOA Title I Adult and Dislocated Worker programs and WIOA Title III Employment Service programs (Wagner-Peyser) are mandated to provide the same set of career services described in WIOA Section 134(c)(2)(A). There is a natural alignment of service delivery under Wagner-Peyser since all individuals legally entitled to work in the U.S. are eligible for these services.

This section covers guidelines and requirements for providing career, training, and supportive services funded by WIOA Title I Adult, Dislocated Worker, and Youth and WIOA Title III Employment Service (Wagner-Peyser) programs.

To ensure seamless service delivery, minimize referrals, and leverage resources between programs, the provision of career, training, and supportive services to individuals under WIOA Title I Adult and Dislocated Worker and WIOA Title III Employment Service programs must align with [SWC Policy WS815, R2 – Co-enrollment and Integrated Service Delivery](#). WIOA Youth services are not subject to SWC Policy WS815, R2.

Attachment C of this policy – WorkSource Spokane Services Catalog, defines each service and identifies the category each service falls under.

Note: Personal records of WIOA registrants are private and confidential and not disclosable to the public. Refer to [ESD WIOA Title I Policy 5403](#) and [RCW 50.13](#) for additional guidance on data privacy and security.

1.2. Career Services

There are three types of career services: basic, individualized, and follow-up. There is no sequence requirement for basic and individualized career services. They can be provided in any order to provide flexibility in targeting services to the needs of the individual. Follow-up services, however, can only be provided after exit (refer to [Section 7.4](#) below).

1.2.1. Basic Career Services

Generally, these services involve little staff time and involvement and include services such as: eligibility determinations, initial skill assessments, labor exchange services, provision of information on programs and services, and program referrals. Basic services are divided into three subtypes: informational, self-service, and staff-assisted. Informational, self-service, and staff-assisted basic career services are expected to be universally accessible to all individuals legally entitled to work in the US and must be made available to all individuals seeking employment and training services (20 CFR 680.150(a)). Staff-assisted basic career services must be provided by Adult, Dislocated Worker, or Employment Services-funded staff in coordination with other one-stop center partners. Guidelines on providing basic career services are as follows:

1. Self-service and informational basic services can be provided to any individual without registration in WST and without enrollment using Adult, Dislocated Worker, or Employment Services funds*.
2. To receive staff-assisted basic career services funded by Employment Services, individuals must be registered in WST. Note: Employment Services (Wagner-Peyser) funded services must be provided by state merit staff ([TEGL 11-12](#)).
3. To receive staff-assisted basic career services funded by Adult or Dislocated Worker, individuals must be:

- a. Registered in WST,
- b. Determined eligible utilizing a basic or full WIOA Title I eligibility determination for the appropriate program, and
- c. Enrolled in Adult or Dislocated Worker.

*Per 20 CFR 680.110, self-service and informational activities are services made available and accessible to the general public that are designed to inform and educate individuals about the labor market and the range of services appropriate to their situation, and that do not require significant staff involvement with the individual in terms of resources or time. Both can be provided before registration and neither constitutes enrollment as neither is formally recognized as a staff-assisted WIOA service. [TEGL 17-05](#) clarifies that “significant staff involvement” includes staff’s assessment of a participant’s skills, education or career objectives to assist the participant in making a decision or accessing information as opposed to staff providing a participant with readily-available information that does not require an assessment.

1.2.2. Individualized Career Services

Generally, these services involve significant staff time and customization to each individual’s need and include services such as: specialized assessments, developing individual employment plans, counseling, and work experiences. Individualized career services must be provided to any individual legally entitled to work in the U.S. and for whom individualized career services are determined to be appropriate in order for the individual to obtain or retain employment, consistent with veteran’s and Adult priority of service requirements (20 CFR 680.150(b)). Individualized career services may be provided by Employment Services staff in coordination with Adult and Dislocated Worker staff and other one-stop center partners. Guidelines on providing individualized career services are as follows:

1. To receive individualized career services funded by Employment Services, individuals must be registered in WST and determined to be in need of individualized career services in order to obtain or retain employment. Note: Employment Service (Wagner-Peyser) funded services must be provided by state merit staff.
2. To receive individualized career services funded by Adult and Dislocated Worker, individuals must be:
 - a. Registered in WST,
 - b. Determined to be in need of individualized career services in order to obtain or retain employment,
 - c. Determined eligible using a full Adult or Dislocated Worker eligibility determination, and
 - d. Enrolled in Adult or Dislocated Worker.

NOTE: Sections 1.2.1 and 1.2.2 cover eligibility requirements for Wagner-Peyser under WIOA Title III Employment Services, including priority of service requirements for Covered Persons (using the broad definition of veteran – see Section 5.3). For verification of veteran status, the Wagner-Peyser program has specific requirements. For an overview of services for veterans (using the standard definition) under Wagner-Peyser, please refer to [Wagner-Peyser Employment Service Policy 4030 – Services for Veterans](#).

1.2.3. Follow-up Services

These services can involve a wide range of staff time, depending on the needs of the individual and include services such as counseling about the workplace, assistance in resolving work-related problems, and providing information about additional educational or employment opportunities. Follow-up services must be available to any individual who has participated in an Adult or Dislocated Worker program for up to 12 months after their first day of employment. Refer to [SWC Policy W418](#) for further information on follow-up services for Adults and Dislocated Workers. To receive follow-up services, individuals must be:

1. Exited from an Adult or Dislocated Worker program,
2. Placed in unsubsidized employment, and
3. Determined to be in need of follow-up services to obtain or retain employment.

1.3. Training Services

Training services can be critical to the employment success of an individual and includes services such as occupational skills training, on-the-job training (OJT), and entrepreneurial training. Training services are funded and provided to job seekers under the Adult and Dislocated Worker programs. Per 20 CFR 680.210, to receive Adult or Dislocated Worker-funded training services, individuals must be:

1. Registered in WST,
2. Determined to be in need of training services in order to obtain or retain employment through an interview, evaluation, or assessment, followed by career planning;
 - a. The interview, evaluation, or assessment must demonstrate that the individual:
 - i. Is unlikely or unable to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment through career services alone;
 - ii. Is in need of training services to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment;
 - iii. Has the skills and qualifications necessary to successfully participate in the selected program of training services (including work-based learning such as OJT); and
 - iv. Is unable to obtain grant assistance from other sources to pay for the cost of training.
 - b. Career planning must identify a program of training services that is directly linked to employment opportunities in the local area or in another area to which the individual is willing to commute or relocate;
3. Determined eligible using a full Adult or Dislocated Worker eligibility determination, and
4. Enrolled in Adult or Dislocated Worker.

As part of the aforementioned eligibility process, individuals must receive, *at a minimum*, an interview, evaluation or assessment and career planning or other means by which eligibility for WIOA Title I-funded training services can be determined (20 CFR 680.220 and TEGL 19-16). While this typically constitutes a basic or individualized career service, there is no requirement that career services first be provided as a condition of receiving training services (WIOA Section 134(c)(3)(A)(iii), 20 CFR 680.220, and TEGL 19-16). To this end, Adult and Dislocated Worker programs may utilize a determination of need for training services and career planning conducted by another program or agency, such as Employment Service programs or training vendors, provided that the determination meets the requirements in part 2.b. above.

NOTE: This policy covers eligibility requirements for training services under WIOA Title I programs only. This policy does not apply to training services provided by other programs such as WorkFirst or Trade Assistance Act.

1.3.1. Incumbent Worker Training

Incumbent Worker Training (IWT) is a type of training service that has unique eligibility requirements. IWT can be funded with WIOA Title I Adult, Dislocated Worker, and statewide activities funds but does not require the incumbent worker to be eligible for and enrolled in an Adult or Dislocated Worker program. Refer to [SWC Policy W414 – Incumbent Worker Training](#) for detailed eligibility guidelines for incumbent workers and employers as well as requirements for incumbent worker training contracts.

1.4. Supportive Services

Supportive services provide financial assistance to Adults and Dislocated Workers when necessary for these individuals to participate in career or training services or when necessary to gain or retain employment. Supportive services include, but are not limited to, assistance with: transportation, child care, dependent care, housing, uniforms/work attire, and tools (20 CFR 680.900). For additional examples of supportive services and guidelines on providing them, refer to SWC WIOA Title I Policy W409, R4 – Supportive Services.

Per 20 CFR 680.910, to receive Adult or Dislocated Worker-funded supportive services individuals must be:

1. Registered in WST,
2. Determined necessary to enable individuals to participate in career or training activities or to gain or retain employment¹,
3. Unable to obtain supportive services through other programs providing such services,
4. Determined eligible using a full Adult or Dislocated Worker eligibility determination, and
5. Enrolled in Adult or Dislocated Worker.

¹ Per TEGL 19-16, SWC WIOA Title I Policy W409, R4, and WIN 0078 Change 1, supportive services can be provided to WIOA Title I adults and dislocated workers during participation (not during follow-up or after exit) subject to having also received a career or training service (i.e., supportive services cannot be the only service in a participant record). If supportive services are determined necessary for the individual to gain or retain employment, this need must be determined through a basic assessment, career / vocational counseling, development of an individual employment plan, or some other form of assessment. The supportive service can be recorded on or after the date of the career or training service and should include a case note explaining how the supportive service connects to a career or training service.

Per TEGL 10-16 and TEGL 19-16, Attachment II, individuals in incumbent worker training are not eligible to receive supportive services unless they meet eligibility for and are co-enrolled in either the WIOA Title I adult or dislocated worker programs and receive a qualifying career service or training. In other words, supportive services cannot be provided to individuals who are in incumbent worker training only. See also Section 10.5 – Incumbent Worker Training.

Note: Food and groceries are prohibited as supportive services as DOL has determined that they are beyond the scope of WIOA (see SWC WIOA Title I Policy W409, R4).

1.5. Youth Services

Services provided under WIOA Title I Youth programs, while similar or identical in nature to career and training services described in sections 1.1 – 1.4 above, have unique requirements that differ from services provided under Adult, Dislocated Worker, and Employment Service programs. To receive Youth-funded services, individuals must:

1. Be registered in WST,
2. Be determined to be in need of youth services through an objective assessment which must include a review of: service needs, basic skills, occupational skills, prior work experience, employability, interests, aptitudes, and developmental needs. This assessment must also identify the individual's strengths in addition to focusing on areas of improvement.
3. Have an individual service strategy developed based on needs identified in an objective assessment that:
 - a. Is directly linked to one or more indicators of performance,
 - b. Identifies career pathways that include education and employment goals,
 - c. Considers career planning, and
 - d. Prescribes achievement objectives and service strategy.
4. Determined eligible using an In-School Youth or Out-of-School Youth eligibility determination, and
5. Enrolled in In-School Youth or Out-of-School Youth.

Note: Per TEGL 21-16 and WIN 0084, supportive services for WIOA Title I youth can be provided either during participation or after exit as Program Elements 7 and 9, respectively.

2. WIOA Title I Youth Program Eligibility Requirements

Youth program requirements are distinguished by In-School youth and Out-of-School youth, which have different eligibility requirements.

2.1 In-School Youth

Individuals must meet the following eligibility guidelines to be In-School youth:

- U.S. citizen or otherwise legally entitled to work in the U.S.;
- Attending school as defined by state law¹;
- Age 14 through 21;
- Selective Service Registration for males who are 18 or older and born on or after January 1, 1960, unless an exception is justified (see Sec. 5.2 for guidance on Selective Service registration); and
- Low income individual (see Section 2.3 for guidance on exceptions); and
- One or more of the following:

Category 1	An individual who is basic skills deficient (see Definitions above).
Category 2	An English language learner
Category 3	An offender ²
Category 4	A homeless individual or runaway youth (see Definitions above).
Category 5	An individual in foster care, who has aged out of the foster care system, an individual who has attained 16 years of age and left foster care for kinship guardianship or adoption, who is eligible for assistance under the Foster Care Independence Program (Section 477 of the Social Security Act), or in an out of home placement.
Category 6	An individual who is pregnant or parenting ³
Category 7	An individual with a disability
Category 8	<p>An individual who requires additional assistance to complete an educational program or to secure or hold employment.</p> <p>SWC locally defines additional assistance as:</p> <ol style="list-style-type: none"> a. Personal/family substance abuse b. Gang involved/affiliated/affected c. Lacking affordable housing d. Victim of domestic violence/sexual or child abuse e. Identified social adjustment or mental health issue(s) f. Lacking a significant or positive work history g. Individual or member of a family that recently exhausted TANF benefits h. Individual who is at-risk of dropping out of school, defined as: <ul style="list-style-type: none"> • One or more grade levels below the age-appropriate grade; • Academically deficient and/or is not making substantial progress in mastering basic skills that are appropriate for students of the same age; • Has at any time been a school dropout or is not attending school consistently; or • Determined to be at-risk by school staff based on an assessment that health, social or family problems are impairing the student's ability to succeed in school. <p>OTHER additional assistance for education or employment not listed can be submitted to the Spokane Area Workforce Development Council (SWC) for consideration of approval prior to program participation.</p>

¹ In Washington, state statutes for the Office of Superintendent of Public Instruction (RCW 28A.200, 28A.225.010(4)) articulate the requirements for being recognized as home-schooled individuals. Individuals whose home-schooling activity meets those requirements can seek eligibility as ISY; if not, they need to meet OSY eligibility criteria.

² The term "offender" means an individual who:

- Is or has been subject to any stage of the criminal justice process; or
- Requires assistance in overcoming artificial barriers to employment resulting from a record of arrest or conviction.

Youth who have been charged with an offense, but subsequently directed to community-based diversion programs rather than the formal court system, meet the definition of having been “subject to any stage of the criminal justice process” due to having been charged with an offense, even though they have not been remanded to the court system.

³. An individual who is parenting can be a mother or father, custodial or non-custodial, and that the age the youth becomes a parent does not factor into this definition as long as the youth is within the WIOA youth age eligibility. One important distinction is that the father does not attain parenting status under WIOA until the child is born; that status does not convey to the father during pregnancy. To be clear, only the expectant mother can be a pregnant individual.

2.2 Out-of-School Youth

Individuals must meet the following eligibility guidelines to be Out-of-School youth:

- U.S. citizen or otherwise legally entitled to work in the U.S.;
- Not attending school as defined by state law¹;
- Age 16 through 24;
- Selective Service Registration for males who are 18 or older and born on or after January 1, 1960, unless an exception is justified (see Sec. 5.2 for guidance on Selective Service registration); and
- One or more of the following:

Category 1	A school dropout ²
Category 2	A youth who is within the age of compulsory school attendance ³ , but has not attended school for at least the most recent complete school year calendar quarter
Category 3	A recipient of a secondary school diploma or its recognized equivalent who is a low-income individual (see Section 5.7) <u>and</u> is basic skills deficient (see Definitions above) <u>or</u> an English language learner
Category 4	An individual who is subject to the juvenile or adult justice system ⁴
Category 5	A homeless individual or runaway youth (see Definitions above).
Category 6	An individual in foster care, who has aged out of foster care system, an individual who has attained 16 years of age and left foster care for kinship guardianship or adoption, is a child eligible for assistance under the Foster Care Independence Program (Section 477 of the Social Security Act), or in an out of home placement.
Category 7	Pregnant or parenting ⁵
Category 8	An individual with a disability
Category 9	<p>A low-income individual (see Section 5.7) who requires additional assistance to enter or complete an educational program or to secure or hold employment.</p> <p>SWC locally defines additional assistance as:</p> <ol style="list-style-type: none"> a. Personal/family substance abuse b. Gang involved/affiliated/affected c. Lacking affordable housing d. Victim of domestic violence/sexual or child abuse e. Identified social adjustment or mental health issue(s) f. Lacking a significant or positive work history g. Individual or member of a family that recently exhausted TANF benefits <p>OTHER additional assistance for education or employment not listed can be submitted to the Spokane Area Workforce Development Council (SWC) for consideration of approval prior to program participation.</p>

¹. Under WIOA, Youth attending high school equivalency (HSE) programs, including those considered to be dropout re-engagement programs, that are funded by the public K–12 school system and that are classified by the school system as still enrolled in school are considered ISY. However, because Washington’s Open Doors program, which is cited in state RCW and WAC, recognizes a range of models or approaches with varying degrees of school or school district engagement, DOL acknowledges that Washington’s In-School Youth (ISY) and Out-of-School Youth (OSY) determination is situational and depends on the degree to which schools and school districts are service providers and funders in dropout re-engagement programs. If schools or school districts, despite having enrolled the youth into school, largely cede service provision to other entities (e.g., WIOA Title I youth providers, community-based organizations, non-profits), have minimal financial investment,

and require little or no district-based accountability of participants, youth in those programs can be designated OSY. Conversely, if schools or school districts are substantially directive, invested, and accountable (e.g., WIOA Title I Youth program only provides supportive services to participants), those youth should be designated ISY. This also applies to dropout re-engagement programs not connected to Open Doors. Based on these guidelines, service providers must thoroughly document OSY designation when youth participants in dropout re-engagement programs are enrolled in school.

2. The term “School Dropout” means an individual who is no longer attending any school and who has not received a secondary school diploma or its recognized equivalent.
3. In Washington State, the age of compulsory school attendance is eight (8) years of age to under 18 years of age. For the purpose of WIOA Title I Out-of-School Youth, that encompasses 16-17 year olds.
4. The term “An individual who is subject to the juvenile or adult justice system” means an individual who:
 - Is or has been subject to any stage of the criminal justice process; or
 - Requires assistance in overcoming artificial barriers to employment resulting from a record of arrest or conviction.Youth who have been charged with an offense, but subsequently directed to community-based diversion programs rather than the formal court system, meet the definition of having been “subject to any stage of the criminal justice process” due to having been charged with an offense, even though they have not been remanded to the court system.
5. An individual who is parenting can be a mother or father, custodial or non-custodial, and that the age the youth becomes a parent does not factor into this definition as long as the youth is within the WIOA youth age eligibility. One important distinction is that the father does not attain parenting status under WIOA until the child is born; that status does not convey to the father during pregnancy. To be clear, only the expectant mother can be a pregnant individual.

2.3. Low Income Determinations for Youth Programs

In-school youth and out-of-school youth categories 3 and 8 require an individual to be low-income except where an exemption is met under Section 2.4 below. Guidelines regarding income determinations are described in Section 5.7. of this handbook.

2.4. Exceptions to Youth Eligibility Requirements

- **Exemption from low-income requirement** – In any single program year, no more than 5 percent of a local area’s total youth participants can be those who have a low-income eligibility requirement (in-school youth or out-of-school youth in Category 3 or 8) but are not low income. [WIOA Section 129(a)(3)(A)(ii) and 20 CFR 681.250]
- **Limitation on in-school youth requiring additional assistance** – In any single program year, no more than 5 percent of a local area’s total in-school youth participants can be those who require additional assistance to complete an educational program or to secure or hold employment (Category 8). [WIOA Section 129(a)(3)(B)]

3. WIOA Title I Adult Program Eligibility Requirements

3.1. Adult Program Requirements

Individuals must meet the following eligibility criteria for the adult program:

- U.S. citizen or otherwise legally entitled to work in the U.S.;
- Age 18 or older; and
- Selective Service Registration for males who are 18 or older and born on or after January 1, 1960, unless an exception is justified (see Sec. 5.2 for guidance on Selective Service registration).

3.2. Priority Selection for Adult Programs

Priority selection is established for and service providers must target certain populations in accordance with WIOA Section 134(c)(3)(E), 20 CFR 680.600, 20 CFR 680.640, and TEGL 19-16. These targeted populations must first meet the eligibility requirements for the Adult Program as described in Section 3.1 above.

When using WIOA Adult funds to provide individualized career services, training services, or both, priority must be given to recipients of public assistance, other low-income individuals, individuals who are basic skills deficient (including English language learners), and other individuals as established by the Governor or SWC. In addition to the statutory priority for WIOA Adult funds, priority for Veterans and eligible spouses must also be considered ([WorkSource System Policy 1009, R2](#); [TEGL 10-09](#)). The SWC considers supportive services

subject to this priority requirement. There are no priority restrictions to provide basic career services; they may be provided to any eligible adult ([WorkSource System Policy 1019, R4 – Attachment A](#); [TEGL 19-16](#)).

When seeking individualized career, training, or supportive services, individuals must be assessed to determine their priority level. Individuals must be given priority to these services in order of their priority level. The matrix below describes the order and rationale for prioritization. For purposes of this section, the term “covered persons” refers to veterans and eligible spouses as defined in Section 5 of this handbook.

Priority requirements for enrollment and service delivery in an adult program are as follows:

Priority	Mandatory Priority Group
First	Covered persons (veterans and eligible spouses) who are recipients of public assistance, other low-income individuals ¹ , or are basic skills deficient (see Definitions above).
Second	Non-covered persons who are recipients of public assistance, other low-income individuals ¹ , or are basic skills deficient.
Third	Covered persons who are not recipients of public assistance, not other low-income individuals, and not basic skills deficient.
Fourth	Non-covered persons who are not recipients of public assistance, not other low-income individuals, and not basic skills deficient, but who are determined to be in need of individualized career, supportive, and/or training services to obtain or retain employment. ²

¹. An individual with a disability can be considered a family of one for low-income determinations (refer to Section 5.6.2).

². The SWC has established additional priority groups beyond minimum WIOA adult eligibility ([WorkSource System Policy 1019, Revision 3 - Section 3.d – Local Responsibilities](#)).

3.3. Priority Selection for Career Services and Training Services Funded with WIOA Statewide Activities Funds

For purposes of WIOA Title I statewide activities funds, the Governor has determined that these funds will be prioritized as follows:

1. Eligible veterans and spouses;
2. Unemployed individuals;
3. Low-income individuals;
4. Other Washington job seekers.

As indicated by the first priority, recipients of WIOA statewide activities funds must continue to provide priority selection of veterans for career and training services as required under Public Law 107- 288 “Jobs for Veterans Act” and in alignment with [WorkSource System Policy 1009, Revision 2](#). In applying this policy to such projects, veterans who are unemployed and/or low-income have priority over all other individuals served under these projects.

NOTE: WIOA Title I statewide funds may contain additional eligibility requirements as defined by the project.

4. WIOA Title I Dislocated Worker Program

4.1. Dislocated Worker Program Requirements

Individuals must meet the following eligibility guidelines for the Dislocated Worker Program:

- U.S. citizen or otherwise legally entitled to work in the U.S.;
- Selective Service Registration for males who are 18 or older and born on or after January 1, 1960, unless an exception is justified (see Sec. 5.2 for guidance on Selective Service registration); and
- One of the Dislocated Worker categories (see table below).

When determining dislocated worker eligibility, the most recent position of employment held by an individual, excluding stop-gap employment, is to be used as the basis for a determination of eligibility in the Dislocated Worker program under all categories. If an event occurs that qualifies an individual for the Dislocated Worker program under category 4 – Displaced Homemaker and this is after the most recent position held by the individual or the individual has no work history, that event is to be used as the basis for a determination of eligibility instead of the most recent position held by the individual.

The table below is meant to provide clarity on the requirements within each Dislocated Worker category. Military Service Members (Category 5) have been included as an individual category to allow for specificity,

though it is commonly understood that this category falls under the General Dislocation category (1). Refer to [Section 5.7](#) for guidance related to the impact of Washington's Marriage Equality Act.

Dislocated Worker Eligibility Categories	
Category	Criteria
1. General Dislocation	<p>1.1 An individual who has been terminated or laid off, who has received a notice of termination or layoff¹, or who is the spouse of a member of the Armed Forces and who has lost employment as a result of the spouse's discharge from the military; AND</p>
	<p>1.2 Is determined unlikely to return to previous industry or occupation²; AND</p>
	<p>1.3.1 Is eligible for or has exhausted entitlement to unemployment compensation; OR 1.3.2 Is not eligible for unemployment compensation but can show attachment to the workforce of sufficient duration³.</p>
2. Dislocation from Facility Closure / Substantial Layoff	<p>2.1 An individual who was terminated, laid off, or received a notice of layoff¹ from employment at a plant, facility, or enterprise as a result of: Permanent closure or Substantial layoff⁴; OR</p>
	<p>2.2 An individual employed at a facility at which the employer has made a general announcement that the facility will close within 180 days.</p>
3. Self-employed Dislocation	<p>3. Was self-employed (including employment as a farmer, rancher or a fisherman), but is unemployed as a result of general economic conditions in the community in which the individual resides or because of natural disasters⁵.</p>
4. Displaced Homemaker	<p>4.1.1. An individual who was dependent on the income of another family member⁶ and is no longer supported by the income of that family member; OR</p>
	<p>4.1.2. Is the dependent spouse of a member of the Armed Forces on active duty and whose family income is significantly reduced because of a deployment, a call or order to active duty, or a service connected death or disability of the member; AND</p>
4.2	<p>Is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment.</p>
5. Dislocated / Separating Military Service Members	<p>5. A non-retiree military service member who was discharged or released from service under <u>other than dishonorable</u> or has received a notice of military separation (defined by SWC (see Section 4.2.1). Per 20 CFR 680.660, separating military service members automatically qualify as unlikely to return to a previous industry or occupation and as eligible for or exhausted entitlement to Unemployment Insurance. Note: Dislocated military service members are eligible for Priority of Service (POS) as described in POS Policy 1009, Revision 1. Separating military service members are not eligible for POS until they are discharged from service.</p>
6. Spouses of Military Service Members	<p>6.1 The spouse of a member of the Armed Forces on active duty, and who has experienced a loss of employment as a direct result of relocation to accommodate a permanent change in duty station of such member; OR</p>
	<p>6.2 The spouse of a member of the Armed Forces on active duty and who is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment. Note: A military spouse may also qualify as a general dislocated worker (Category 1) or a displaced homemaker (Category 4). Refer to Section 4.2.2 below.</p>

1. An individual who has had their hours reduced, but is still employed, is considered to be a partial layoff and meets the definition of laid off for the purposes of Criteria 1.1 and 2.1. Individuals in this circumstance are subject to the requirements for employed individuals in Section 5.6 below.
 2. The term “Unlikely to return to a previous industry or occupation” means the status of an individual as having limited opportunities for employment or re-employment. This could include personal and/or confidential information and needs to be determined on a case-by-case basis. Any of the following criteria can be used to establish an individual as unlikely to return to a previous industry or occupation:
 - The industry and/or occupation is balanced, in decline, or the job has become obsolete based on local labor market information (see Definitions above).
 - The individual lacks required education, credentials, and/or experience based on local labor market information.
 - The individual’s wage from their job of dislocation is significantly higher than local labor market information indicates.
 - The individual is considered long-term unemployed, defined as 27 or more consecutive weeks of being unemployed.
 - The individual is not able to work in another capacity in the occupation or industry from which s/he was dislocated because of physical or mental limitations. An individual may have started out in an industry performing physically or mentally demanding jobs but is no longer capable of performing the essential requirements of the job or is no longer able to report to work due to the environment of the industry.
 - The individual is not able to work in another capacity in the occupation or industry from which he or she was dislocated because of a legal issue that creates a barrier to employment specifically in that occupation or industry.
- Note 1:** an individual who is on standby, as defined in WAC 192-110-015, or has a return to work date that is 8 weeks or less from the point of application for the WIOA program is considered likely to return to their previous industry or occupation except when a physical or mental limitation prevents them from returning to work in their previous industry or occupation.
- Note 2:** Military spouses who lose employment as a result of their spouse’s discharge are considered unlikely to return to a previous industry or occupation.
3. The term “Attachment to the workforce” means the status of an individual of being employed for 6 months or longer, within the 12 month period prior to application for the program, but not being eligible for unemployment compensation due to insufficient earnings or having performed services for an employer that were not covered under a State unemployment compensation law (WIOA Sec 3(15)(A)(ii)(II)).
 4. The term “Substantial layoff” means the termination or layoff of at least 25% or 50 staff (whichever is lower) of a company’s workforce that is not the result of a facility closing and which results in an employment loss at a single site of employment during any 30-day period.
 5. The term “Unemployed as a result of general economic conditions in the community in which the individual resides or because of natural disasters” means an individual who is unemployed from self-employment due the failure, closure, or substantial layoff of one or more business in the area in which the individual resides that had a direct effect on the individual’s self-employment.
 6. Per TEGL 26-13, individuals cannot cite long-term partners to whom they were not married as family members. Individuals can cite adult children upon whom they were financially dependent as family members so long as it is appropriately documented.

4.2. Serving Non-Retiree Military Service Members and their Spouses

4.2.1. Non-Retiree Military Service Members

A military service member who is separated from military service under conditions other than dishonorable, or who receives a notice of future separation, may be eligible for dislocated worker programs based on the “termination” criteria under Category 1 – General Dislocation, criterion 1.1. This may include National Guard or Reserve members who have been discharged from active duty service, but not necessarily from other reserve commitments, such as training. Note: Retirement orders do not qualify as “terminated” or “laid off.”

Veterans and other covered persons determined eligible for dislocated worker programs are given priority for services according to the Jobs for Veterans Act and WorkSource ([WorkSource System Policy 1009 Revision 2 – Priority of Service](#)).

The following serves as an outline of dislocated worker eligibility criteria under Category 1 – General Dislocation, as it applies to discharged and separating military service members:

- **1.1 – Has been terminated or laid off or received notice of termination or layoff.**

[TEGL 22-04](#) states that discharge from the military under honorable circumstances meets the “termination” criterion. A DD-214 form is the most common documentation used to determine discharge status.

Washington has determined that still-active, transitioning military service members may also qualify for dislocated worker services. While these individuals may be eligible to receive dislocated worker services, they are not ‘veterans’ for the purposes of DOL reporting.

For the purposes of serving still-active transitioning service members under the “notice of termination or layoff” eligibility criterion, documentation must align with the DEV requirement for “Date of Actual Qualifying Dislocation” (refer to Section 6).

The SWC has established a designated timeframe of up to 12 months prior to planned separation during which still-active, transitioning service members are eligible to receive Dislocated Worker services. Length of service to qualify an individual for such discharges or separations may be as few as one day of service.

4.2.2. Spouses of Military Service Members

WIOA allows for significant flexibility to serve military spouses. The term “military spouse” includes individuals who are married to active duty service members (including National Guard or Reserve personnel on active duty) and surviving spouses of active duty service members who lost their lives while on active duty service in combat-related areas (e.g., Afghanistan, Iraq, Syria). Washington’s Marriage Equality Act expands the definition of a “married couple” beyond that of a male and female. Refer to Section 5.7 for guidance related to Washington’s Marriage Equality Act. A military spouse can be determined eligible as a general dislocated worker under category 1, a displaced homemaker under category 4, or a dislocated military spouse under category 6.

A military spouse is eligible as a dislocated worker when (TEGL 22-04; TEGL 22-04, Change 1; 20 CFR 680.630; and TEGL 19-16):

- The spouse of a member of the Armed Forces who loses employment as a result of the spouse’s discharge from the military and is eligible for unemployment insurance under “good cause” for voluntary quits. Military spouses who lose employment as a result of their spouse’s discharge are considered unlikely to return to a previous industry or occupation (Category 1);
- The dependent spouse of a member of the Armed Forces on active duty whose family income is significantly reduced because of a deployment, a call or order to active duty under a provision of law, a permanent change of station, or service-connected death or disability and who is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment (Category 4);
- The spouse of a member of the Armed Forces on active duty who has experienced a loss of employment as a direct result of relocation to accommodate a permanent change in duty station (Category 6); or
- The spouse of a member of the Armed Forces on activity duty who is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment (Category 6).

Military spouses can also be served as first or third priority under the WIOA Title I Adult program (see Section 3 above).

4.3. Stop-Gap Employment

Stop-gap employment is temporary work an individual accepts only because they have been laid off or terminated from the customary work for which their training, experience, and/or work history qualifies them. Stop-gap employment must be temporary in nature with the intent to end employment upon completion of training, obtaining employment with comparable wages from previous employment, or as specified through career planning.

Typically, stop-gap employment will pay a wage that is not comparable to wages earned from previous employment. Comparable wages are defined by the SWC as gross income that is at least 90% of their monthly gross income from previous employment. Stop-gap employment also covers temporary work that may or may not provide a comparable wage, such as contract employment or employment obtained through a temporary employment services agency. Temporary employment is defined as employment that lasts 6 months or less, regardless of wage. Additionally, the special needs of individuals with disabilities or other barriers to employment (such as displaced homemakers) may be taken into account when determining if employment leads to comparable wages. These circumstances should be looked at on a case-by-case basis and documented clearly in the participant’s physical or electronic file.

Otherwise eligible dislocated workers remain eligible if either prior to or during dislocated worker program participation, stop-gap employment is obtained. If dislocation from a stop-gap position occurs, the job of dislocation remains the original job that established the comparable income. If, at any time, an individual obtains employment that meets the definition of comparable wages or exceeds the criteria for temporary employment, then that position would be considered the job of dislocation in the event of a future dislocation.

5. Additional Program Guidance

5.1. U.S. Citizenship or Legal Right to Work in the U.S.

As outlined in sections 2.1, 3.1 and 4.1, verification of U.S. citizenship or legal right to work for all WIOA Title I programs is required. The SWC allows for self-attestation as a minimum documentation requirement, but service providers may choose to require commonly used [I-9 documentation](#) (such as driver's license or ID cards along with Social Security cards) for individuals seeking services under WIOA Title I programs. Other documentation may only be used to supplement self-attestation or accepted I-9 documentation.

5.2. Selective Service Requirements

To be eligible to receive WIOA Title I-funded services, all males born on or after January 1, 1960 must present documentation showing compliance with the Selective Service registration requirements or exceptions, or the SWC must determine that the failure to register was not knowing and willful. Complete Selective Service registration requirements and exceptions are found in [TEGL 11-11, Change 2](#), including acceptable documentation to determine registration status and procedures for determining whether or not failure to register was knowing and willful.

Note: The SWC utilizes the Integrated Service Delivery (ISD) Model as described in ESD WorkSource System Policy 1023, R1 – Co-enrolled Integrated Service Delivery Policy and Operations Manual and SWC WorkSource System Policy WS815, R2 – Co-enrollment and Integrated Service Delivery Policy. Under this model, Washington state has expanded the allowable forms of documentation of registration status to include self-attestation when determining eligibility to receive WIOA Title I-funded basic career services only. Self-attestation is not an allowable form of documentation for Selective Service registration when determining eligibility to receive WIOA Title-I funded individualized career, training, supportive, and youth services.

The [Selective Service System Website](#) provides additional information about registration requirements, including the [Who Must Register Quick Reference Chart](#).

5.2.1. Selective Service Requirements for Males 25 Years and Under

Before being enrolled in WIOA Title I services, all males who are not registered with the Selective Service and have not reached their 26th birthday must register through the [Selective Service System website](#) or provide documentation indicating they are covered by an exception (i.e., serving in the military on full-time active duty or a non-U.S. citizen male on a valid non-immigrant visa). Males turning 18 while participating in WIOA Title I-funded services must complete Selective Service registration no later than 30 days after becoming 18 in order to continue to receive WIOA Title I services. Males between 18 and 25 years of age who refuse to register with the Selective Service must be suspended from WIOA Title I services until registered.

5.2.2. Selective Service Requirements for Males 26 Years and Over

Before enrolling in WIOA Title I services, all males 26 years of age or older must provide:

- (1) documentation of compliance with the Selective Service registration requirement;
- (2) documentation showing they were not required to register; or
- (3) if they were required to register but did not, documentation establishing that their failure to register was not knowing and willful.

5.2.3. Determining Knowing and Willful Failure to Register

[TEGL 11-11, Change 2](#) provides the SWC with detailed information about requesting a Status Information Letter and the process for determining knowing and willful failure to register. The intent of the TEGL is to provide a framework for the SWC to make determinations through a local process where determinations are based on the individual circumstances (e.g. questions, considerations, statements, Status Information Letter) and relevant documentation (i.e. documentation that supports the reason for not registering or further supports the belief that it was not knowing or willful). Because circumstances will vary and need to be considered, there isn't an established, proven list of acceptable documentation.

In regard to requesting a Status Information Letter, the SWC has chosen to initiate the process to determine if the potential participant's failure to register was knowing and willful without first requesting a Status Information Letter as allowed under Section 1 of TEGL 11-11, Change 2.

5.3. Priority of Service for Veterans and Eligible Spouses

All WIOA programs and service delivery must align with federal law, regulations, and guidance on Priority of Service for Veterans. Priority of service entitles eligible veterans or spouses to enrollment and services before eligible non-covered persons. Refer to [38 U.S. Code 4215](#), [20 CFR Part 1010](#), [TEGL 10-09](#), [TEGL 19-16](#), [VPL 07-09](#), and [WorkSource System Policy 1009 – Priority of Service for Veterans and Eligible Spouses](#) for additional guidance on Priority of Service. Refer to [Section 3.2](#) for specific guidance on priority for service under the Adult program.

5.4. Assisting Victims of Human Trafficking

This guidance is appropriate for one-stop center staff, especially intake workers and frontline staff who may encounter individuals they believe to be possible victims of human trafficking. If an individual is under immediate threat or states that they are in danger, staff should call 911.

On October 24, 2012, the U.S. Department of Labor (DOL), Employment and Training Administration (ETA) released [TEGL 9-12](#) which provides additional information and updates earlier guidance on the importance of providing workforce training and referral services to victims of human trafficking. Below are instructions and guidelines for staff.

5.4.1. Recognizing the Characteristics of Victims and Referring Individuals to Proper Authorities and Resources

Many victims of trafficking do not self-identify. A role for staff is to recognize the characteristics of potential victims of trafficking and refer them to the proper authorities and resources. See [TEGL 9-12](#) Attachments A and B for information on how to identify potential victims of trafficking and a current list of hotlines that one-stop staff can call to get help for potential victims.

5.4.2. Employment and Training Services for Victims of Human Trafficking

U.S. citizens or lawful residents who are victims of trafficking can receive the same services provided to the general public under WIOA. In addition, under the Traffic Victims Protection Act, certain foreign nationals are also eligible for WIOA Title I services. This includes victims of both a severe form of trafficking in persons and individuals granted a nonimmigrant "T" (trafficking) visa.

To be eligible for WIOA Title I services as a victim of a severe form of trafficking:

- Individuals 18 years of age or older must have been subjected to an act or practice described in the definition of "severe forms of trafficking in persons" and have received a letter of certification issued by the Department of Health and Human Services (HHS).
- Children under 18 years old who have been subjected to a severe form of trafficking need not be certified by HHS to be eligible for services; instead, HHS issues Letters of Eligibility to minor victims of trafficking. As with any participant, they must meet all applicable program eligibility requirements to receive WIOA Title I services.

Individuals who are granted "T" visas from the Department of Homeland Security (DHS) are also eligible for WIOA Title I services. The "T" nonimmigrant Status (T visa) is available to individuals who are or have been victims of human trafficking and protects these victims of human trafficking by allowing them to remain in the United States to assist in an investigation or prosecution of human trafficking.

Employment and training services should be provided to victims of trafficking to the same extent and following the same procedures and case management processes as for other one-stop individuals. However, services to victims of trafficking may need to be tailored and adapted to match the particular needs of this population. For instance, victims of trafficking may have Limited English Proficiency (LEP), criminal records (including from being forced into prostitution) or limited resumes.

5.4.3. Offering Information and Referrals to Other Wrap-around Services and/or Law Enforcement

In most cases, victims of trafficking will approach one-stop centers towards the end of their rehabilitation process and will have already been working with other federal, state, local or non-profit organizations and agencies. In the event that the victim has not yet received services, it is important for staff to be aware of and utilize local resources and service providers, particularly nonprofit organizations that provide services to trafficking victims. Service providers for trafficking victims can also refer or accompany their clients to the nearest one-stop center when they are ready for employment and training services.

A description of available services for victims of trafficking offered either directly by federal agencies or provided by local service providers with funding from the federal government can be found in the document, [Services Available to Victims of Human Trafficking: A Resource Guide for Social Service Providers.](#)

5.5. Use of Unemployment Insurance Self Service Website

[WorkSource Information Notice \(WIN\) 0027, Change 4](#) provides information on the use of data accessible to Unemployment Insurance (UI) customers. Customers should be encouraged to access their own wage and claim data through the [eServices website](#) using their SAW accounts. Through the eServices site, customers select “Look at your past wages” and can print information on:

- Hours and wages as reported by Washington employers.
- Limited information about their most recent unemployment claim, such as:
 - Claim status;
 - Weekly benefit amount (if applicable)

Customers must establish a SAW account to access their information. Some customers may already have a SAW account if they signed up for WorkSourceWA.com or with another state agency such as the Department of Licensing or Department of Labor and Industries.

WorkSource Staff may not access customers’ unemployment insurance (UI) data through the eServices site. However, staff can assist customers with:

1. Creating or accessing their SAW account;
2. Contacting the SAW Enabled Agency Program (SEAP)/SAW help desk (1-855-682-0785) for support with eServices SAW account issues;
3. Navigating the eServices website; or
4. Accessing and printing information that customers need through the “Wage Page” after all self-service options have been exhausted, or if the customer is under severe time constraints. The “Wage Page” is an ESD Intranet site that staff can access to print customers’ wage and basic claim information.

Note: Only ESD Employment Connections (EC) staff can access the “Wage Page.” After EC staff verify customers’ identities, they enter customers’ Social Security numbers (SSN). Staff then specify the number of calendar quarters the customer’s request to get their employer-reported hours and wages and the most recent unemployment claim information (if any is available). Staff then print the information and provide it directly to customers.

5.6. Eligibility for Employed Individuals under WIOA Adult and Dislocated Worker Programs

In addition to providing career and training services to individuals who are unemployed, a significant number of job seekers are underemployed. An individual who is employed may be served in the Adult or Dislocated Worker program provided they meet the eligibility criteria for that program. When an individual is seeking individualized career or training services, an underemployed individual’s need for these services must be established for both Adult and Dislocated Worker programs. Examples of need for underemployed individuals include, but are not limited to, the following:

- Employed less than full-time but actively seeking full-time employment;
- Employed in a position that is inadequate with respect to their skills and training;
- Employed but meets the definition of a low-income individual (see Section 6.7 below); or

- Employed but whose current earnings are not sufficient compared to the local self-sufficiency standard, the individual's income adequacy, or comparable earnings from previous employment (see [SWC Policy W406 R1 – Self Sufficiency](#) for more information).

Individuals who are underemployed may qualify for the Adult program and those who meet the definition of a low-income individual may receive career and training services on a priority basis under the Adult program per Section 3.1 above.

Individuals who are underemployed may qualify for the Dislocated Worker program when their current employment does not meet the needs identified in this section and/or is stop-gap in nature per Section 4.3 above.

These guidelines do not apply to WIOA Youth programs ([ESD WorkSource System Policy 1019, R4](#) and [TEGL 19-16](#)).

5.7. Income Status, Verification, and Family Size

5.7.1. Low Income Status

The SWC maintains guidelines that are used to evaluate low income status. These guidelines, as well as determining includable income over the last 6 months, family size, and dependents, are used to determine low income status for relevant WIOA Title I programs. Low income status is defined as follows:

1. An individual who receives, or in the past 6 months has received, or is a member of a family that is receiving or in the past 6 months has received, assistance through:
 - a. the supplemental nutrition assistance program (SNAP) established under the Food and Nutrition Act of 2008 (7 U.S.C. 2011 et seq.),
 - b. the program of block grants to States for temporary assistance for needy families (TANF) program under part A of title IV of the Social Security Act (42 U.S.C. 601 et seq.),
 - c. or the supplemental security income program established under title XVI of the Social Security Act (42 U.S.C. 1381 et seq.), or
 - d. State or local income-based public assistance;
2. An individual whose total includable gross family income (see family size below) over the past 6 months does not exceed the higher of either the Federal poverty guidelines or 70% of the Lower Living Standard Income Level (LLSIL). Federal poverty guidelines, the LLSIL guidelines by family size, and types of includable and excludable income are available in Attachment B of this policy.
3. A homeless individual (as defined in section 41403(6) of the Violence Against Women Act of 1994 (42 U.S.C. 14043e–2(6))), or a homeless child or youth (as defined under section 725(2) of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11434a(2)));
4. An individual who receives or is eligible to receive a free or reduced-price lunch under the Richard B. Russell National School Lunch Act (42 U.S.C. 1751 et seq.);
5. A foster child on behalf of whom State or local government payments are made; or
6. An individual with a disability whose own gross includable income over the past 6 months does not exceed the higher of either the Federal poverty guidelines or 70% of the Lower Living Standard Income Level (LLSIL), but who is a member of a family whose income does not meet this requirement. Federal poverty guidelines, the LLSIL guidelines by family size, and types of includable and excludable income are available in Attachment B of this policy.

WIOA Section 129(a)(2) states that low-income additionally includes youth living in high-poverty areas with 20 CFR 681.260 defining a high-poverty area as a Census tract, a set of contiguous Census tracts, Indian Reservation, tribal land, or Native Alaskan Village or county that has a poverty rate of at least 30 percent as set every 5 years using American Community Survey 5-year data.

20 CFR 681.250 and 681.270 allow that low-income further includes youth who receive (or are eligible to receive) free or reduced-price lunches under the Richard B. Russell National School Lunch Act.

WIOA Section 3(36)(A)(vi) and 20 CFR 681.280 allow that the income eligibility level for youth with disabilities is based on the disabled youths' own income rather than their family income.

5.7.2. Verification of Family Income

When income status is being determined by comparing an individual's family income to either the poverty level or the lower living standard income level, income status is based on an individual's gross family income received for the 6-month period prior to the date eligibility is being determined. The SWC has established what is included or excluded as income in Section 8 of this handbook. While the SWC has defined these includable and excludable income lists, it is not all-inclusive. For income not on the list, service providers may contact the SWC for guidance. To determine whether an individual is low-income it is also necessary to consider family size (see Section 5.7.3 below) and family income.

Verification of family income is not required when an individual qualifies as low-income due to:

- Receipt of SNAP assistance, TANF, and/or Supplemental Security Income;
- Being a youth living in a high-poverty area or who receives or is eligible to receive free or reduced-price lunch;
- Being a homeless individual; or
- Being a foster child.

Note: Unemployed individuals do not automatically meet SWC parameters regarding income status.

5.7.3. Determining Family Size

For these purposes, "family" under WIOA means two or more individuals related by blood, marriage, or decree of court, who are living in a single residence, and are included in one or more of the following categories:

- A married couple, and dependent children;
- A parent or legal guardian and dependent children; or
- A married couple.

Refer to Section 5.8 for guidance related to the impact of Washington's Marriage Equality Act.

NOTE: Based on WIOA Section 3(36)(vi) and 20 CFR 681.280, an individual with a disability whose own income meets the income criteria of WIOA section 3(36)(A)(ii)(I) or 3(36)(A)(ii)(II) may be considered low-income even if the family of the disabled individual does not meet the income eligibility criteria.

5.7.4. Defining Dependent

WIOA does not define dependent. To avoid uncertainty in making eligibility decisions regarding family size and income, the state has identified three circumstances where youth must be considered as dependents of parents or legal guardians for the purpose of determining family size for WIOA Title I Youth and Adult Program eligibility.

1	Youth not yet 18, who are not emancipated youth nor runaway youth, living "at home" with their parents or legal guardians, including individuals in the temporary care of another individual or household (but not claimed as a dependent by that household).
2	Youth age 18-19 who are full-time students in a secondary school or equivalent and are living "at home" with their parents or legal guardians.
3	Youth age 18-24 who are not full-time students and are living "at home" with their parents or legal guardians and who are primarily supported by their parents or legal guardians.

A legal guardian is a blood relative (e.g., grandparent, aunt, or uncle) or another legally recognized relative (e.g., by decree of court) who claims the youth as a dependent. The key factors are:

- Relationship by blood or decree of court;
- Living in a single residence; and
- The youth is claimed as a dependent.

The following are exceptions to the family size and defining dependents criteria as identified by the SWC:

- (1) **Independent Individual:** A individual 18 years or older who resides in the family and who, within the last six months, has had any income (includable or excludable) totaling more than 30 percent of the SWC income guidelines for a family of one may be considered a family of one.

- (2) **Married or living with a dependent child:** If a married individual's family (spouse and/or dependent) resides with that individual; and as a unit, they are living within the household of other family members, they are determined to be a family living within a family. The individual's married family (not extended family) is used to establish family size. Example – An individual, his/her spouse, and their child are living with that individual's parents. The individual, spouse and child would be a family size of three (3) for determining eligibility, regardless of the dependent status of the individual.

5.8. Washington's Marriage Equality Act

Washington's Marriage Equality Act ([RCW 26.60](#)) expands the definition of a "married couple" beyond that of a male and female. Furthermore, in June 2013, the U.S. Supreme Court ruled unconstitutional Section 3 of the federal Defense of Marriage Act. Accordingly, with respect to this policy, the State's definition of a married couple extends beyond that of a male and female.

This expanded definition applies to all WIOA policy guidance and specifically impacts: family size, eligible spouses (Priority of Service), military spouses (Dislocated Worker eligibility) and displaced homemakers (Dislocated Worker eligibility).

5.9. Disabled Veterans' Outreach Program (DVOP) Eligibility

Eligibility for the Disabled Veterans' Outreach Program (DVOP) under the Jobs for Veterans State Grant (JVSG) is separate and distinct from consideration of either veterans' and eligible spouses' priority of service under the WIOA Title I Adult program (refer to Section 3.2.1) or Dislocated Worker program eligibility for transitioning military service members and eligible spouses (refer to Section 5.3).

Individuals eligible for case-managed DVOP employment and training services include the following:

1. Special disabled veterans and other disabled veterans as defined by [38 U.S.C. 4211](#), with an emphasis on those who are economically or educationally disadvantaged.
2. Veterans discharged under other than dishonorable conditions who do not meet the criteria in (1), but attest to meeting at least one of the following criteria representing Significant Barriers to Employment (SBE):
 - Being homeless or in danger of becoming homeless, to include those fleeing or attempting to flee a hostile home environment
 - Receiving/pending U.S. Department of Veterans Affairs compensation for a disability
 - Currently or has previously been incarcerated
 - Receiving or eligible for public assistance
 - Being discharged in the past three years and unemployed for 27 weeks or longer in the past 12 months
 - Lacking a high school diploma or high school equivalency degree
 - Being between the ages of 18 and 24 inclusive
 - Being a Wounded Warriors or caregiver for Wounded Warriors
 - Separated from the military under other than dishonorable conditions and being discharged due to forced downsizing
 - Having a Department of Defense (DD) Form 2648 (Preseparation Counseling Checklist) on which they have been deemed "not career status ready"

5.10. Trade Adjustment Assistance (TAA) Eligibility

Eligibility for Trade Adjustment Assistance (TAA) is based on an affirmative decision by the DOL's Office of Trade Adjustment Assistance (OTAA) to certify a TAA petition that covers a defined worker group. To that end, OTAA issues to the worker group a decision titled, "Certification Regarding Eligibility to Apply for Worker Adjustment Assistance" that covers all members of the worker group who are separated or threatened with separations during the period beginning one year before the petition was filed and ending two years after the date of the certification. Each certification describes the worker group and specifies the beginning and ending dates.

Certified TAA petitions in Washington, including the “Certification Regarding Eligibility to Apply for Worker Adjustment Assistance,” can be found [on-line](#) on the DOL’s searchable web page for listings of petitions and determinations or by contacting ESD’s State TAA Program Operator.

6. Eligibility Documentation Requirements

The matrix below provides a comprehensive overview of program eligibility criteria and documentation requirements. The requirements in this matrix outline eligibility criteria and utilize Data Element Validation (DEV) requirements for alignment purposes. There are, however, additional DEV requirements beyond the eligibility documentation requirements described in this matrix, including different DEV requirements for career and training services. Refer to [WorkSource System Policy 1003 Revision 1](#) and [TEGL 22-15](#) for comprehensive information on the Data Reporting and Validation System (DRVS) and Data Element Validation (DEV) requirements.

Instructions for the eligibility and documentation matrix:

Criteria

This column represents all eligibility components for WIOA Title I Youth, Adult and Dislocated Worker programs, in addition to the components that apply to multiple programs.

Eligibility Requirement

This column includes each program with an indicator in each row if the eligibility criteria apply to the specific program as outlined in Sections 2, 3 and 4 of this handbook.

Documentation Requirement

The corresponding eligibility documentation requirements to the right align with DEV documentation requirements for each eligibility criteria/category. The Enterprise Data Reporting and Validation System (EDRVS) number (if the criterion is included under DEV) or other source (if not included under DEV) is listed above each list of documentation. Note: EDRVS numbers reflected are subject to change based on issuance of DOL/ETA guidelines for DEV applicable to WIOA.

One document in this column is required for each relevant eligibility criteria/category. Each criterion is connected to one or more potential DRVS lists, but only one document (from the relevant list) is necessary in most circumstances (i.e., low-income and youth category 3 include multiple “options” but only one option is necessary). In regard to income, multiple income documents may be needed to establish low-income status for the Adult program. In regard to self-employment for the Dislocated Worker program, self-attestation is the only allowable form of documentation.

Self-attestation

The self-attestation column indicates whether or not the corresponding documentation list allows self-attestation. To ensure properly documented individual self-attestation, the SWC strongly encourages service providers to use the self-attestation forms provided at the end of this handbook or the self-attested data provided by an individual through the state’s MIS. Self-attestation through the state’s MIS must include a review of the appropriate data elements with the individual and the individual’s date-stamped electronic signature attesting to the accuracy of the information provided.

Improperly documented self-attestation or self-attestation on eligibility elements not permitted under federal law or guidance or this policy may result in disallowed costs. Properly documented self-attestation serves as documentary evidence of eligibility determination and does not, by itself, warrant disallowed cost findings. At the same time, properly documented self-attestation does not, by itself, preclude disallowed cost findings if it is determined during monitoring, reviews, or audits that the attestation was false.

[Under SWC Policy WS815, R2 – Co-enrollment and Integrated Service Delivery](#), service providers can utilize self-attestation to document participant age and registration for Selective Service (as applicable) for the purposes of eligibility determinations for WIOA Adult and Dislocated Worker programs so long as those individuals are provided basic career services only. ESD WS System Policy 1019, R4 allows service providers to utilize self-attestation for low-income status so long as those individuals are provided basic career services only. If those participants subsequently pursue individualized career, training, or supportive services, these data elements must be validated using the corresponding list of criteria prior to service delivery.

Criteria	Eligibility Requirement For:					Documentation Requirement	Self-Attestation
	W-P	ISY	OSY	Adult	DW		
Citizen / Legally Entitled to Work in the U.S.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<ul style="list-style-type: none"> Self-attestation Accepted I-9 Documentation, such as: driver's license / ID card along with Social Security card. 	Yes
Age	N/A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A	<p><u>EDRVS 8 - Date of Birth:</u></p> <ul style="list-style-type: none"> Driver's license Baptismal record Birth certificate DD-214 Report of Transfer or Discharge paper; Federal, state, or local ID card Passport Hospital record of birth Public assistance/social service records School records or ID cards Work permit Cross match with Department of Vital Statistics (Department of Health's Center for Health Statistics) Tribal records <p>ESD WS System Policy 1023, R1</p> <p>Basic career services only:</p> <ul style="list-style-type: none"> Self-attestation Case notes noting staff saw proof of age 	Yes (basic career services only)
Selective Service Registration ¹	N/A	<input type="checkbox"/> ²	<input type="checkbox"/> ²	<input type="checkbox"/>	<input type="checkbox"/>	<p><u>TEGL 11-11 Change 2:</u></p> <ul style="list-style-type: none"> Selective Service acknowledgement letter Form DD-214 "Report of Separation"; Screen printout of the Selective Service Verification site Selective Service Registration Card Selective Service Verification Form Stamped Post Office Receipt of Registration <p>ESD WS System Policy 1023, R1</p> <p>Basic career services only:</p> <ul style="list-style-type: none"> Self-attestation 	Yes (basic career services only)
Veteran Status	N/A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p><u>EDRVS 19 – Eligible Veteran Status</u></p> <ul style="list-style-type: none"> DD-214 for Veteran or Veteran of Eligible Spouse DD-214 has been requested and will be received within 60 days Cross match with veterans data A letter from the Veteran's Administration 	Yes (basic career services only)

¹ Refer to Section 5.2 and [TEGL 11-11 Change 2](#) for additional guidance on determining whether or not failure to register was knowing / willful.

² Selective Service Registration applies to youth who are 18 years of age or older, either at the time of enrollment or during participation (Refer to Section 5.2).

						<p>Basic career services only:</p> <ul style="list-style-type: none"> State MIS Self-attestation Case notes noting staff saw proof of veteran's status 	
Employment Status	N/A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<p><u>EDRVS 28 – Employment Status at Participation</u></p> <ul style="list-style-type: none"> Pay stub Case notes showing information collected from applicant / participant <p>Basic career services only:</p> <ul style="list-style-type: none"> State MIS Self-attestation 	Yes (basic career services only)
Low Income ³	N/A	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	N/A	<p><u>EDRVS 38 - Low income based on receipt of Temporary Assistance for Needy Families (TANF):</u></p> <ul style="list-style-type: none"> Cross-match with TANF public assistance records <p><u>EDRVS 38 - Low income based on receipt of General Assistance (GA), Refugee Cash Assistance (RCA), or Food Stamps Assistance (SNAP):</u></p> <ul style="list-style-type: none"> Copy of authorization to receive cash public assistance Copy of public assistance check Public assistance records Refugee assistance records Cross-match with public assistance database <p><u>EDRVS 41 - Low income based on homelessness</u></p> <ul style="list-style-type: none"> Self-attestation Written statement from an individual providing residence, shelter, or social service agency WIOA intake or registration form <p><u>EDRVS 43 - Low income based on includable income or any other type of income-based public assistance:</u></p> <ul style="list-style-type: none"> Alimony agreement Applicant statement Award letter from veteran's administration Bank statements Compensation award letter Court award letter Pension statement Employer statement/contact Family or business financial records Housing authority verification Pay stubs 	Yes (basic career services only, except for homeless individuals)

³ Low-income as an eligibility consideration for the Adult program does not apply to Adults who receive only basic career services. Low-income as an eligibility consideration for all other Adult services is determined in alignment with Section 3.2 of this handbook. Low-income as an eligibility requirement for youth does not apply to youth enrolled in the 5% window.

					<ul style="list-style-type: none"> Public assistance records Quarterly estimated tax for self-employed persons Social Security benefits UI documents ESD WS System Policy 1019, R4 Self-attestation Case notes noting staff saw proof of public assistance document 	
Youth Program – In-School	Category 1				<u>EDRVS 50 - Basic literacy skills deficiency:</u> <ul style="list-style-type: none"> Standardized assessment test School records Case notes 	No
	Category 2				EDRVS 50 (refer to list above)	No
	Category 3				<u>EDRVS 42 - Offender:</u> <ul style="list-style-type: none"> Self-attestation Documentation from juvenile or adult criminal justice system Documented phone call with court or probation representatives WIOA intake or registration form 	Yes
	Category 4				<u>EDRVS 41 - Homeless individual and/or runaway youth:</u> <ul style="list-style-type: none"> Self-attestation Written statement from an individual providing residence, shelter or social service agency WIOA intake or registration form 	Yes
	Category 5				<u>EDRVS 51 - Foster Care Youth:</u> <ul style="list-style-type: none"> Written confirmation from social services agency Case notes 	No
	Category 6				<u>EDRVS 48 – Pregnant or Parenting Youth:</u> <ul style="list-style-type: none"> Self-attestation Copy of child's birth certificate Baptismal record Observation of pregnancy status Doctor's note confirming pregnancy 	Yes
	Category 7				<u>EDRVS 49 - Youth who needs additional assistance:</u> <ul style="list-style-type: none"> Self-attestation Individual service strategy Case notes WIOA intake or registration form State MIS 	Yes
	Category 8				<ul style="list-style-type: none"> EDRVS 49 (refer to list above) 	Yes
Youth Program – Out-of-School	Category 1				<u>EDRVS 35 - School Status at Participation:</u> <ul style="list-style-type: none"> Self-attestation Applicable records from education institution (GED certificate, diploma, attendance record, transcripts, drop out 	Yes

Youth Program – Out-of-School		letter, school documentation) <ul style="list-style-type: none"> • WIOA intake or registration form • State MIS 	
	Category 2	EDRVS 35 (refer to list above)	Yes
	Category 3	<u>EDRVS 50 - Basic literacy skills deficiency:</u> <ul style="list-style-type: none"> • Standardized assessment test(s) • School records • Case notes 	No
	Category 4	<u>EDRVS 42 - Offender:</u> <ul style="list-style-type: none"> • Self-attestation; • Documentation from juvenile or adult criminal justice system • Documented phone call with court or probation representatives • WIOA intake or registration form 	Yes
	Category 5	<u>EDRVS 41 - Homeless individual and/or runaway youth:</u> <ul style="list-style-type: none"> • Self-attestation • Written statement from an individual providing residence, shelter or social service agency • WIOA intake or registration form 	Yes
	Category 6	<u>EDRVS 51 - Foster Care Youth:</u> <ul style="list-style-type: none"> • Written confirmation from social services agency • Case notes 	No
	Category 7	<u>EDRVS 48 – Pregnant or Parenting Youth:</u> <ul style="list-style-type: none"> • Self-attestation • Copy of child's birth certificate • Baptismal record • Observation of pregnancy status; or Doctor's note confirming pregnancy 	Yes
	Category 8	<u>EDRVS 49 - Youth who needs additional assistance:</u> <ul style="list-style-type: none"> • Self-attestation • Individual service strategy • Case notes • WIOA intake or registration form • State MIS 	Yes
	Category 9	• EDRVS 49 (refer to list above)	Yes
Adult Program ⁴	Basic Literacy Skills Deficient for First and Second Priority	<ul style="list-style-type: none"> • Case notes • School records • Standardized assessment test 	No
	Service Need for Fourth Priority	<ul style="list-style-type: none"> • Case notes 	No

⁴ Basic literacy skills deficient (BSD) and service need as eligibility considerations for the Adult program do not apply to Adults who receive only basic career services. BSD and service need as eligibility considerations for all other Adult services are determined in alignment with Section 3.2 of this handbook.

Dislocated Worker Program	General Dislocation (Category 1)	Layoff / Termination (1.1)		EDRVS 47 - <u>Date of Actual Qualifying Dislocation:</u>	Yes
		Unlikely to Return (1.2)		<ul style="list-style-type: none"> • Self-attestation • Verification from employer - verbal or e-mail, including: name, title, phone, & date of dislocation; documented in case notes • Rapid Response list⁵ • Notice of layoff • Public announcement with cross-match with UI 	
	General Dislocation (Category 1)	UI Eligibility	Eligible For / Exhausted (1.3.1)	<ul style="list-style-type: none"> • Self-attestation • State MIS • WIOA intake or registration form • Labor market information • Wage analysis • Job postings 	Yes
			Attachment to Workforce (1.3.2)		
	Dislocation from Facility Closure / Substantial Layoff (Category 2)			EDRVS 47 (refer to list above)	Yes
	Self-Employed Dislocation (Category 3)			EDRVS 47 (do not refer to list above, only self-attestation is allowed)	Yes
	Displaced Homemaker (Category 4)			EDRVS 46 - <u>Displaced Homemaker:</u>	Yes
				<ul style="list-style-type: none"> • Self-attestation • Public assistance records • Court records showing separation or divorce proceedings • Divorce or separation papers • Bank records • Spouse's layoff or termination notice • Spouse's death certificate or public record of spouse's death 	
	Dislocated Military Service Member (Category 5)			EDRVS 47 (refer to list above) or a DD-214 ⁶	Yes
Spouse of Military Service Member (Category 6)			EDRVS 47 (refer to list above)	Yes	

⁵ Rapid response list – A list of attendees at a Rapid Response event created by WorkSource staff hosting the event. Rapid Response occurs following an announcement or notification of a permanent closure or mass layoff, a mass job dislocation resulting from a natural or other disaster, or the filing of a Trade Adjustment Assistance (TAA) petition (TEGL 19-16).

⁶ Per Section 4.2, transitioning service members may qualify under the Dislocated Worker program even if a DD-214 has not yet been obtained. While these individuals may be eligible to receive WIOA Dislocated Worker services and funds, they would not be considered 'veterans' for the purposes of DOL reporting.

7. SWC WIOA Title I & Title III Program Registration and Enrollment Procedures

7.1. WIOA Adult, Dislocated Worker, and Employment Service Registration and Enrollment Requirements

When an individual seeks more than informational services and self-services from Adult, Dislocated Worker, and/or Employment Service-funded staff, the person must be registered and eligibility for a WIOA-funded program must be determined. Registration is the process for collecting information to support a determination of eligibility for WIOA Title I and WIOA Title III programs. This information may be collected electronically, through interviews, or through an application. In addition to information collected for eligibility purposes, EO data must be collected on every individual who is interested in being considered for a WIOA-funded program.

Participation in a WIOA program officially begins when an individual has received or is receiving a WIOA service, other than self-services or informational services, and is the point at which an individual is to be included in performance calculations for the primary indicators of performance described in WIOA Section 116. The Washington State WIOA MIS is utilized as the local record keeping system. Registration and enrollment data shall be documented in the State MIS for WIOA adult, dislocated worker, and employment service programs.

7.2. WIOA Youth Program Registration and Enrollment Requirements

There is no self-service concept for the WIOA youth program and to receive services funded by WIOA youth an individual must be eligible for, and enrolled in, an In-School or Out-of-School Youth program. In addition to registration in the state MIS, enrollment into a WIOA youth program requires the following, in the order presented: an objective assessment, development of an individual service strategy based on needs identified in the objective assessment, being determined eligible using an In-School Youth or Out-of-School Youth eligibility determination; and receipt of at least one WIOA Youth program element. Registration and enrollment data shall be documented in the State MIS for WIOA youth programs.

7.3. SWC Eligibility Documentation Procedure for WIOA Title I Programs

WIOA Title I service providers shall complete a 100% verification of eligibility. Each criterion and each eligibility requirement must be supported by a verifying document as listed in the matrix above. Documentation can be a self-attestation form, electronically-signed statements, case notes, or any other item listed as an appropriate source of documentation in the matrix above.

For the purposes of providing individualized career services, training services, supportive services, and/or WIOA Youth services, an eligibility criteria form must be filled out for the appropriate program and be reviewed by someone other than the individual who originally determined eligibility for the applicant. Prior to enrolling these individuals, service providers shall follow these steps to ensure that a correct determination has been:

1. Gather applicant's information, supporting documentation, and signatures as appropriate;
2. Complete the eligibility criteria form for the appropriate program (see forms at the end of this handbook) and sign;
3. A staff person, other than the one who determined initial eligibility, reviews the applicant's information, supporting documentation, and the eligibility criteria form to validate whether a correct determination has been made. This reviewer verifies eligibility and signs; and
4. Copies of supporting documentation and the signed eligibility criteria form must be included in the applicant's physical and/or electronic file, regardless of the results of the eligibility determination.

NOTE: Documents used for eligibility for co-enrolled participants may be shared and photocopied from another program between partners within the WorkSource System in order to document eligibility for a WIOA program.

An applicant's file is not required to be all inclusive of documentation when the following situations occur. However, these files should be available for review of that documentation.

- A separate file must be maintained for medical and disability information. Please refer to SWC Management of Medical and Disability Related Information Policy.
- Other confidential information not related to medical or disability information must be maintained in another separate file.

7.4. Program Exit

Once an individual is enrolled in a WIOA program, the individual remains classified as a participant until 90 days have elapsed without receiving a service from any program, WIOA or otherwise, and regardless of employment status or earnings. If a participant becomes employed in a full-time, permanent job that pays a wage defined by the local board as self-sufficient or leading to self-sufficiency, the participant may continue to be served in the program as long as they are actively participating in a qualifying service and are continuing to work towards established goals. After program exit occurs, an individual may be provided follow-up services for twelve months following completion of the program. While beneficial to employment or educational retention, follow-up services do not count as a service that extends the participation period.

7.5. Participant File Eligibility Documents List

This list was created locally as a tool for Program Operators to ensure documents for enrollment required by various policies, guidelines and laws are placed in the participant's physical and/or electronic file.

The following documents for enrollment are required to be placed in each WIOA Title I participant's physical or electronic file:

- WIOA registration form signed by applicant and staff (from State MIS)
- Copies of all supporting documentation used for eligibility determination
- DD-214 or other documentation used for Priority of Service determination (if applicable)
- Eligibility criteria form, signed by staff and eligibility reviewer

WIOA Title I Youth Self-Attestation & Applicant Statement Form

Applicant Information:

Last Name:	First Name:	Middle Initial:	
Address:	City:	State:	Zip:

Individuals applying for WIOA Youth services may provide a statement explaining their family size and income over the previous 6 months for use in determining their status as low-income.

1. Are you low-income? (please explain below)
Note: The Next Generation Zone makes determinations regarding income verification and what is included or excluded as income (see SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook).
Yes No

Applicant Statement:

Individuals applying for WIOA Youth services may self-attest to the information below:

2. Are you legally entitled to employment within the U.S. and territories?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
3. Have you dropped out of school?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
4. Are you homeless or did you run away from home?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
5. Are you pregnant or currently parenting a child?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
6. Are you an individual who has been subject to the juvenile or adult justice system?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
7. Are you an individual with a disability?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
8. Are you one or more grade levels below the appropriate grade level for your age (only applies to those not meeting the low-income criteria)?	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
9. Do you require additional assistance due to a reason not listed above? <i>Note: Locally established criteria for "Requires Additional Assistance" may allow for self-attestation (see SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook).</i>	Yes	<input type="checkbox"/>	No	<input type="checkbox"/>

Explanation:

Applicant Certification:

I certify that the information provided on this document is true and accurate to the best of my knowledge and belief. I understand that such information is subject to verification and further understand that the above information, if misrepresented or incomplete, may be grounds for immediate termination from any WIOA program and/or penalties as specified by law.

SIGNATURE OF APPLICANT

DATE

X

Staff Verification Statement:

I certify that the individual whose signature appears above provided the information recorded on this form.

SIGNATURE OF STAFF

DATE

X

The WorkSource System is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

WIOA Title I Adult Self-Attestation & Applicant Statement Form

Applicant Information:

Last Name:	First Name:	Middle Initial:	
Address:	City:	State:	Zip:

Individuals applying for WIOA Adult services may self-attest to the information below:

Are you legally entitled to employment within the U.S. and territories? Yes No

Individuals applying for WIOA Adult services may provide a statement explaining their family size and income over the previous 6 months for use in determining their status as low-income.

Are you low-income? (please explain below)
Note: WorkSource Spokane makes determinations regarding income verification and what is included or excluded as income (see SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook). Yes No

Applicant Statement:

Applicant Certification:

I certify that the information provided on this document is true and accurate to the best of my knowledge and belief. I understand that such information is subject to verification and further understand that the above information, if misrepresented or incomplete, may be grounds for immediate termination from any WIOA program and/or penalties as specified by law.

SIGNATURE OF APPLICANT

DATE

X

Staff Verification Statement:

I certify that the individual whose signature appears above provided the information recorded on this form.

SIGNATURE OF STAFF

DATE

X

The WorkSource System is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

WIOA Title I Dislocated Worker Self-Attestation Form

Applicant Information:

Last Name:	First Name:	Middle Initial:	
Address:	City:	State:	Zip:

Individuals applying for WIOA Dislocated Worker services may self-attest to the information below:

1.	Are you legally entitled to employment within the U.S. and territories?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
2.	Have you been terminated or laid off, have you received a notice of termination or layoff, or are you the spouse of a member of the Armed Forces and have lost employment as a result of your spouse's discharge from the military?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
3.	Are you eligible for or have you exhausted unemployment compensation since separating from employment?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.	Are you not eligible for unemployment compensation since termination or layoff due to insufficient earnings or having performed services for an employer that were not covered under a state unemployment compensation law?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
5.	Are you unlikely to return to your previous industry or occupation due to one or more of the following reasons (check all that apply)?	Yes <input type="checkbox"/>	
	Lack required education or skills <input type="checkbox"/> Lack required experience <input type="checkbox"/>		
	Disability <input type="checkbox"/> Unemployed for 27+ weeks <input type="checkbox"/>		
	(excluding temp work lasting 6 months or less)		
6.	Have you been terminated, laid off, or have you received a notice of layoff, from employment at a plant, facility, or enterprise as a result of a permanent business closure or the substantial layoff of multiple employees within a 30 day period (check the appropriate option below)?	Yes <input type="checkbox"/>	
	Permanent business closure <input type="checkbox"/> Substantial layoff – 50 or more employees <input type="checkbox"/>		
	Substantial layoff – 25%+ of total employees <input type="checkbox"/>		
7.	Are you a military service member who was discharged or released from service (under conditions other than dishonorable) or has received a notice of military separation?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
8.	Were you self-employed, but are unemployed as a result of general economic conditions in the community in which you reside?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
9.	Are you a displaced homemaker – an individual who was dependent on the income of another family member but is no longer supported by that income?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
10.	Are you the spouse of a member of the Armed Services on active duty and are now unemployed or underemployed?	Yes <input type="checkbox"/>	No <input type="checkbox"/>

	Dislocation Information	Current Employment Information (If applicable)
Date	Separation Date:	Start Date:
Job Title		
Business Name		
Address		
City, State, Zip		

Applicant Certification:

I certify that the information provided on this document is true and accurate to the best of my knowledge and belief. I understand that such information is subject to verification and further understand that the above information, if misrepresented or incomplete, may be grounds for immediate termination from any WIOA program and/or penalties as specified by law.

SIGNATURE OF APPLICANT	DATE
X	

Staff Verification Statement:

I certify that the individual whose signature appears above provided the information recorded on this form.

SIGNATURE OF STAFF	DATE
X	

The WorkSource System is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

In-School Youth Eligibility Criteria Form

Name: _____ Seeker ID# _____

A. General Eligibility Requirements (Check applicable criteria and source documentation)

Requirement	Criteria	Source Documentation
1. Eligible to Work & Age	<input type="checkbox"/> A citizen or eligible non-citizen legally entitled to work in the United States. AND Is 16 – 21 years of age.	<input type="checkbox"/> I-9 or accepted I-9 documentation combinations, such as: passport; driver's license / ID card & Social Security card; driver's license / ID card & birth certificate; etc. See I-9 handbook for guidance.
2. School Status	<input type="checkbox"/> Attending school as defined by state law.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Applicable records from education institution (HED certificate, diploma, attendance record, transcripts, drop out letter, school documentation) <input type="checkbox"/> WIOA intake or registration form <input type="checkbox"/> State MIS (WorkSourceWA/ETO)
3. Selective Service Registration	<input type="checkbox"/> Must be registered, or exempt from registering, with the U.S. Selective Service system. With only a few exceptions, the Selective Service Registration requirement applies to all male U.S. citizens and male aliens living in the U.S. who are 18 through 25. All men born <u>on or after</u> January 1, 1960 are required to register. Not applicable to females or males born prior to 1960.	<input type="checkbox"/> Selective Service acknowledgement letter <input type="checkbox"/> Form DD-214 "Report of Separation" <input type="checkbox"/> Screen printout of the Selective Service Verification site <input type="checkbox"/> Selective Service Registration Card <input type="checkbox"/> Selective Service Verification (Form 3A) <input type="checkbox"/> SWC Selective Service exception letter <input type="checkbox"/> Not applicable. Reason: _____

B. Income Eligibility (choose only one category)

Category	Criteria	Source Documentation
1. Low-income	<input type="checkbox"/> 1.1 An individual who receives or is eligible to receive a free or reduced-price lunch under the Richard B. Russell National School Lunch Act.	<input type="checkbox"/> School verification letter
	<input type="checkbox"/> 1.2 An individual who a member of a family that is receiving or in the past 6 months has received, assistance through SNAP, TANF, supplemental security income, or State or local income-based public assistance.	If eligibility is based on receipt of TANF: <input type="checkbox"/> Cross-match with public assistance records If eligibility is based on receipt of cash support from GA, RCA, or SNAP: <input type="checkbox"/> Copy of authorization to receive cash public assistance <input type="checkbox"/> Copy of public assistance check <input type="checkbox"/> Public assistance records <input type="checkbox"/> Refugee assistance records <input type="checkbox"/> Cross-match with public assistance database If eligibility is based on any other type of income-based public assistance: <input type="checkbox"/> Self-attestation <input type="checkbox"/> Award letter from veteran's administration <input type="checkbox"/> Bank statements <input type="checkbox"/> Compensation award letter <input type="checkbox"/> Public assistance records <input type="checkbox"/> Social Security benefits (Supplemental Security Income only)
	<input type="checkbox"/> 1.3 An individual who received an income, or is a member of a family that received a total family income, for the 6-month period prior to application for the program that, in relation to family size, does not exceed the corresponding income standard established in SWC Policy WS816 R1, Attachment B – WIOA Income Guidelines.	Use the following list for Criteria 1.2 and 1.3 <input type="checkbox"/> Applicant Statement <input type="checkbox"/> Award letter from veteran's administration <input type="checkbox"/> Bank statements <input type="checkbox"/> Compensation award letter <input type="checkbox"/> Employer statement/contact <input type="checkbox"/> Pay stubs <input type="checkbox"/> Social Security benefits <input type="checkbox"/> UI documents
	<input type="checkbox"/> 1.4 An individual with a disability whose own income, for the 6-month period prior to application for the program, does not exceed the does not exceed the corresponding income standard established in SWC Policy WS816 R1, Attachment B – WIOA Income Guidelines.	
	<input type="checkbox"/> 1.5 Is a homeless individual or runaway youth as defined in SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> WIOA intake or registration form
	<input type="checkbox"/> 1.6 A foster child on behalf of whom State or local government payments are made.	<input type="checkbox"/> Case notes <input type="checkbox"/> Written statement from an individual providing residence, shelter, or social service agency
2. 5% Low-income Exception	<input type="checkbox"/> Qualifies as a youth who is being served by the 5% not low-income exception.	<input type="checkbox"/> Case Notes <input type="checkbox"/> WIOA intake or registration form

C. In-School Youth Eligibility (choose only one category)

Category	Criteria	Source Documentation
1. Basic Skills Deficient	<input type="checkbox"/> A youth who is basic skills deficient as defined in SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook.	<input type="checkbox"/> Case notes <input type="checkbox"/> Standardized assessment test(s) <input type="checkbox"/> School records
2. English Language Learner	<input type="checkbox"/> A youth who is an English language learner as defined in SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook.	<input type="checkbox"/> Case notes <input type="checkbox"/> Standardized assessment test(s) <input type="checkbox"/> School records
3. Subject to Justice System	<input type="checkbox"/> 3.1 Is an individual who is or has been subject to any stage of the criminal justice process; OR <input type="checkbox"/> 3.2 An individual who requires assistance in overcoming artificial barriers to employment resulting from a record of arrest or conviction.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Documentation from juvenile or adult criminal justice system <input type="checkbox"/> Documented phone call with court or probation representatives <input type="checkbox"/> WIOA intake or registration form
4. Homeless or Runaway	<input type="checkbox"/> Is a homeless individual or runaway youth as defined in SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> WIOA intake or registration form
5. Foster Care Youth	<input type="checkbox"/> Is a foster care youth as defined in SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook.	<input type="checkbox"/> Case notes <input type="checkbox"/> Written confirmation from social services agency
6. Pregnant or Parenting	<input type="checkbox"/> A mother or father who is parenting (custodial or non-custodial) or a pregnant mother.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Copy of child’s birth certificate <input type="checkbox"/> Observation of pregnancy status <input type="checkbox"/> Doctor’s note confirming pregnancy
7. Individual with a Disability	<input type="checkbox"/> A youth who is an individual with a disability.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Individual Service Strategy (ISS) <input type="checkbox"/> Case notes <input type="checkbox"/> WIOA intake or registration form <input type="checkbox"/> State MIS (WorkSourceWA/ETO)
8. Needs Additional Assistance	<input type="checkbox"/> An individual who requires additional assistance due to: personal/family substance abuse, gang affiliated/affected, lacks affordable housing, victim of domestic/sexual violence, social adjustment or mental health issue(s), lacking a significant or positive work history, family recently exhausted TANF, at-risk of dropping out of school, or other reason for additional assistance not listed but approved by the SWC prior to program participation. Note: No more than 5% of all in-school youth can be registered in this category.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Individual Service Strategy (ISS) <input type="checkbox"/> Case notes <input type="checkbox"/> WIOA intake or registration form <input type="checkbox"/> State MIS (WorkSourceWA/ETO) <input type="checkbox"/> SWC Approval Letter

D. Required Registration Documents

1. Nondiscrimination – Notice of Rights & Complaint Process - Equal Opportunity is the law form	<input type="checkbox"/> Documented that participant has been notified of rights and process
2. Summary of Rights and Complaint and Grievance Procedures form	<input type="checkbox"/> Documented that participant has been notified of rights and process

Complete Section A, B, C and D above. Documenting the above eligibility criteria is mandatory. Acceptable documentation of various eligibility criteria aligns with WIOA data element validation requirements.

Initial Eligibility: Eligible or Not Eligible

Signed by: _____ Date: _____

Validation of Eligibility: Eligible or Not Eligible

Signed by: _____ Date: _____

Validation must be by staff other than the one who initially determined eligibility and completed the application.

Out-of-School Youth Eligibility Criteria Form

Name: _____ Seeker ID# _____

A. General Eligibility Requirements (Check applicable Criteria and Source Documentation)

Requirement	Criteria	Source Documentation
1. Eligible to Work & Age	<input type="checkbox"/> A citizen or eligible non-citizen legally entitled to work in the United States. AND <input type="checkbox"/> Is 16 – 21 years of age.	<input type="checkbox"/> I-9 or accepted I-9 documentation combinations, such as: passport; driver's license / ID card & Social Security card; driver's license / ID card & birth certificate; etc. See I-9 handbook for guidance.
2. School Status	<input type="checkbox"/> Not attending school as defined by state law.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Applicable records from education institution (HED certificate, diploma, attendance record, transcripts, drop out letter, school documentation) <input type="checkbox"/> WIOA intake or registration form <input type="checkbox"/> State MIS (WorkSourceWA/ETO)
3. Selective Service Registration	<input type="checkbox"/> Must be registered, or exempt from registering, with the U.S. Selective Service system. With only a few exceptions, the Selective Service Registration requirement applies to all male U.S. citizens and male aliens living in the U.S. who are 18 through 25. All men born <u>on or after</u> January 1, 1960 are required to register. Not applicable to females or males born prior to 1960.	<input type="checkbox"/> Selective Service acknowledgement letter <input type="checkbox"/> Form DD-214 "Report of Separation" <input type="checkbox"/> Screen printout of the Selective Service Verification site <input type="checkbox"/> Selective Service Registration Card <input type="checkbox"/> Selective Service Verification (Form 3A) <input type="checkbox"/> SWC Selective Service exception letter <input type="checkbox"/> Not applicable. Reason: _____

B. Income Eligibility (choose only one category)

Category	Criteria	Source Documentation
1. Income Not Required	<input type="checkbox"/> Low-income status is not required for OSY categories 1, 2, 4, 5, 6, 7, and 8.	No documentation required.
2. Low-income (OSY Categories 3 or 9)	<input type="checkbox"/> 2.1 An individual who a member of a family that is receiving or in the past 6 months has received, assistance through SNAP, TANF, supplemental security income, or State or local income-based public assistance.	If eligibility is based on receipt of TANF: <input type="checkbox"/> Cross-match with public assistance records If eligibility is based on receipt of cash support from GA, RCA, or SNAP: <input type="checkbox"/> Copy of authorization to receive cash public assistance <input type="checkbox"/> Copy of public assistance check <input type="checkbox"/> Public assistance records <input type="checkbox"/> Refugee assistance records <input type="checkbox"/> Cross-match with public assistance database If eligibility is based on any other type of income-based public assistance: <input type="checkbox"/> Self-attestation <input type="checkbox"/> Award letter from veteran's administration <input type="checkbox"/> Bank statements <input type="checkbox"/> Compensation award letter <input type="checkbox"/> Public assistance records <input type="checkbox"/> Social Security benefits (Supplemental Security Income only)
	<input type="checkbox"/> 2.2 An individual who received an income or is a member of a family that received a total family income, for the 6-month period prior to application for the program that, in relation to family size, does not exceed the corresponding income standard established in SWC Policy WS816 R1, Attachment B – WIOA Income Guidelines.	Use the following list for Criteria 1.2 and 1.3 <input type="checkbox"/> Applicant Statement <input type="checkbox"/> Award letter from veteran's administration <input type="checkbox"/> Bank statements <input type="checkbox"/> Compensation award letter <input type="checkbox"/> Employer statement/contact <input type="checkbox"/> Pay stubs <input type="checkbox"/> Social Security benefits <input type="checkbox"/> UI documents
	<input type="checkbox"/> 2.3 An individual with a disability whose own income, for the 6-month period prior to application for the program, does not exceed the does not exceed the corresponding income standard established in SWC Policy WS816 R1, Attachment B – WIOA Income Guidelines.	
3. 5% Low-income Exception (OSY Categories 3 or 9)	<input type="checkbox"/> Qualifies as a youth who is being served by the 5% not low-income exception.	<input type="checkbox"/> Case Notes <input type="checkbox"/> WIOA intake or registration form

C. Out-of-School Youth Eligibility (choose only one category)

Category	Criteria	Source Documentation
1. School Dropout	<input type="checkbox"/> An individual who is no longer attending any school and who has not received a secondary school diploma or its recognized equivalent.	Refer to source documentation for School Status above.
2. Not Attending School	<input type="checkbox"/> An individual who is within the age of compulsory school attendance (16 – 17 years of age) but has not attended school for at least the most recent complete school year calendar quarter.	Refer to source documentation for School Status above.
3. Recipient of Secondary School Diploma	<input type="checkbox"/> 3.1 An individual who is a recipient of a secondary school diploma or its recognized equivalent and is low-income; AND	Refer to source documentation for School Status and Low-Income Status above.
	<input type="checkbox"/> 3.2 Is basic skills deficient (BSD); OR	<input type="checkbox"/> Case notes <input type="checkbox"/> Standardized assessment test(s) <input type="checkbox"/> School records
	<input type="checkbox"/> 3.3 Is an English language learner (ELL).	
4. Subject to Justice System	<input type="checkbox"/> 4.1 Is an individual who is or has been subject to any stage of the criminal justice process; OR	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Documentation from juvenile or adult criminal justice system <input type="checkbox"/> Documented phone call with court or probation representatives <input type="checkbox"/> WIOA intake or registration form
	<input type="checkbox"/> 4.2 An individual who requires assistance in overcoming artificial barriers to employment resulting from a record of arrest or conviction.	
5. Homeless or Runaway	<input type="checkbox"/> Is a homeless individual or runaway youth as defined in SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Written statement from an individual providing residence, shelter, or social service agency <input type="checkbox"/> WIOA intake or registration form
6. Foster Care Youth	<input type="checkbox"/> Is a foster care youth as defined in SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook.	<input type="checkbox"/> Case notes <input type="checkbox"/> Written confirmation from social services agency
7. Pregnant or Parenting	<input type="checkbox"/> A mother or father who is parenting (custodial or non-custodial) or a pregnant mother.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Copy of child's birth certificate <input type="checkbox"/> Observation of pregnancy status <input type="checkbox"/> Doctor's note confirming pregnancy
8. Individual with a Disability	<input type="checkbox"/> A youth who is an individual with a disability.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Individual Service Strategy (ISS) <input type="checkbox"/> Case notes <input type="checkbox"/> WIOA intake or registration form <input type="checkbox"/> State MIS (WorkSourceWA/ETO)
9. Needs Additional Assistance	<input type="checkbox"/> An individual who is low income and requires additional assistance due to: personal/family substance abuse, gang affiliated/affected, lacks affordable housing, victim of domestic/sexual violence, social adjustment or mental health issue(s), lacking a significant or positive work history, family recently exhausted TANF, or other reason for additional assistance not listed but approved by the SWC prior to program participation.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Individual Service Strategy (ISS) <input type="checkbox"/> Case notes <input type="checkbox"/> WIOA intake or registration form <input type="checkbox"/> State MIS (WorkSourceWA/ETO) <input type="checkbox"/> SWC Approval Letter For low-income status, refer to source documentation above under Low-income.

D. Required Registration Documents

1. Nondiscrimination – Notice of Rights & Complaint Process - Equal Opportunity is the law form	<input type="checkbox"/> Documented that participant has been notified of rights and process
2. Summary of Rights and Complaint and Grievance Procedures Form	<input type="checkbox"/> Documented that participant has been notified of rights and process

Complete Section A, B, C and D above. Documenting the above eligibility criteria is mandatory. Acceptable documentation of various eligibility criteria aligns with WIOA data element validation requirements.

Initial Eligibility: Eligible or Not Eligible

Signed by: _____ Date: _____

Validation of Eligibility: Eligible or Not Eligible

Signed by: _____ Date: _____

Validation must be by staff other than the one who initially determined eligibility and completed the application.

Adult Eligibility Criteria Form for Individualized Career, Training, and Supportive Services

Name: _____

Seeker ID# _____

A. General Eligibility Requirements (Check applicable Criteria and Source Documentation)

Requirement		Criteria	Source Documentation
1. Eligible to Work	<input type="checkbox"/>	An individual legally entitled to work in the United States.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> I-9 or accepted I-9 documentation combinations, such as: passport; driver's license / ID card & Social Security card; driver's license / ID card & birth certificate; etc. See I-9 handbook for guidance.
2. Age	<input type="checkbox"/>	Is 18 years of age or older.	<input type="checkbox"/> Driver's License or State ID card <input type="checkbox"/> Passport <input type="checkbox"/> DD-214 <input type="checkbox"/> Other DEV document: _____
3. Selective Service Registration	<input type="checkbox"/>	Must be registered, or exempt from registering, with the U.S. Selective Service system. With only a few exceptions, the Selective Service Registration requirement applies to all male U.S. citizens and male aliens living in the U.S. who are 18 through 25. All men born <u>on or after</u> January 1, 1960 are required to register. Not applicable to females or males born prior to 1960.	<input type="checkbox"/> Selective Service acknowledgement letter <input type="checkbox"/> Form DD-214 "Report of Separation" <input type="checkbox"/> Screen printout of the Selective Service Verification site <input type="checkbox"/> Selective Service Registration Card <input type="checkbox"/> Selective Service Verification (Form 3A) <input type="checkbox"/> SWC Selective Service exception letter <input type="checkbox"/> Not applicable. Reason: _____

B. Priority Criteria (choose only one category)

Category		Criteria	Source Documentation
1. Low-income Priority (select and document only one criteria)	<input type="checkbox"/>	1.1 An individual who a member of a family that is receiving or in the past 6 months has received, assistance through SNAP, TANF, supplemental security income, or State or local income-based public assistance.	If eligibility is based on receipt of TANF: <input type="checkbox"/> Cross-match with public assistance records If eligibility is based on receipt of cash support from GA, RCA, or SNAP: <input type="checkbox"/> Copy of authorization to receive cash public assistance <input type="checkbox"/> Copy of public assistance check <input type="checkbox"/> Public assistance records <input type="checkbox"/> Refugee assistance records <input type="checkbox"/> Cross-match with public assistance database If eligibility is based on any other type of income-based public assistance: <input type="checkbox"/> Self-attestation <input type="checkbox"/> Award letter from veteran's administration <input type="checkbox"/> Bank statements <input type="checkbox"/> Compensation award letter <input type="checkbox"/> Public assistance records <input type="checkbox"/> Social Security benefits (Supplemental Security Income only)
	<input type="checkbox"/>	1.2 An individual who received an income or is a member of a family that received a total family income, for the 6-month period prior to application for the program that, in relation to family size, does not exceed the corresponding income standard established in SWC Policy WS816 R1, Attachment B – WIOA Income Guidelines.	Use the following list for Criteria 1.2 and 1.3 <input type="checkbox"/> Applicant Statement <input type="checkbox"/> Award letter from veteran's administration <input type="checkbox"/> Bank statements <input type="checkbox"/> Compensation award letter <input type="checkbox"/> Employer statement/contact <input type="checkbox"/> Pay stubs <input type="checkbox"/> Social Security benefits <input type="checkbox"/> UI documents
	<input type="checkbox"/>	1.3 An individual with a disability whose own income, for the 6-month period prior to application for the program, does not exceed the does not exceed the corresponding income standard established in SWC Policy WS816 R1, Attachment B – WIOA Income Guidelines.	
	<input type="checkbox"/>	1.4 Is a homeless individual as defined in SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Written statement from an individual providing residence, shelter, or social service agency <input type="checkbox"/> WIOA intake or registration form
2. Basic Skills Priority	<input type="checkbox"/>	Is basic skills deficient (BSD) as defined in SWC Policy WS816 R1, Attachment A – Services and Program Eligibility Handbook.	<input type="checkbox"/> Case notes <input type="checkbox"/> School records <input type="checkbox"/> Standardized assessment test
3. Service Need Priority	<input type="checkbox"/>	Is not low-income and is not BSD, but has been determined to need individualized career, supportive, and/or training services to obtain or retain employment.	<input type="checkbox"/> Case notes

C. Priority for Services under the Adult Program (choose only one priority)

Priority	Priority Group	Source Documentation
1 st Priority	<input type="checkbox"/> Is a covered person (veteran and eligible spouse) who is a recipient of public assistance, is an other low-income individual, or is basic skills deficient.	<input type="checkbox"/> Low-income or BSD (see Section B above) AND <input type="checkbox"/> DD-214 for Veteran or Veteran of Eligible Spouse <input type="checkbox"/> DD-214 has been requested and will be received within 60 days <input type="checkbox"/> Cross match with veteran's data <input type="checkbox"/> A letter from the Veteran's Administration
2 nd Priority	<input type="checkbox"/> Is a non-covered person who is a recipient of public assistance, is an other low-income individual, or is basic skills deficient.	<input type="checkbox"/> Low-income or BSD (see Section B above)
3 rd Priority	<input type="checkbox"/> Is a covered person who is not a recipient of public assistance, not an other low-income individual, and is not basic skills deficient.	<input type="checkbox"/> DD-214 for Veteran or Veteran of Eligible Spouse <input type="checkbox"/> DD-214 has been requested and will be received within 60 days <input type="checkbox"/> Cross match with veteran's data <input type="checkbox"/> A letter from the Veteran's Administration
4 th Priority	<input type="checkbox"/> Is a non-covered person who is not a recipient of public assistance, not an other low-income individual, and is not basic skills deficient, but who is determined to need individualized career, supportive, and/or training services to obtain or retain employment.	<input type="checkbox"/> Service need (see Section B above)

D. Required Registration Documents

Requirement	Source Documentation
1. Employment status	<input type="checkbox"/> Pay stub <input type="checkbox"/> Case notes showing information collected from applicant
2. Nondiscrimination – Notice of Rights & Complaint Process - Equal Opportunity is the law Form	<input type="checkbox"/> Documented that participant has been notified of rights and process
3. Summary of Rights and Complaint and Grievance Procedures Form	<input type="checkbox"/> Documented that participant has been notified of rights and process

Complete Section A, B, C and D above. Documenting the above eligibility criteria is mandatory. Acceptable documentation of various eligibility criteria aligns with WIOA data element validation requirements.

Initial Eligibility: Eligible or Not Eligible

Signed by: _____ Date: _____

Validation of Eligibility: Eligible or Not Eligible

Signed by: _____ Date: _____

Validation must be by staff other than the one who initially determined eligibility and completed the application.

A. General Eligibility Requirements (Check applicable Criteria and Source Documentation)

Requirement		Criteria	Source Documentation
1. Eligible to Work	<input type="checkbox"/>	An individual legally entitled to work in the United States.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> I-9 or accepted I-9 documentation combinations, such as: passport; driver's license / ID card & Social Security card; driver's license / ID card & birth certificate; etc. See I-9 handbook for guidance.
2. Selective Service Registration	<input type="checkbox"/>	Must be registered, or exempt from registering, with the U.S. Selective Service system. With only a few exceptions, the Selective Service Registration requirement applies to all male U.S. citizens and male aliens living in the U.S. who are 18 through 25. All men born <u>on or after</u> January 1, 1960 are required to register. Not applicable to females or males born prior to 1960.	<input type="checkbox"/> Selective Service acknowledgement letter <input type="checkbox"/> Form DD-214 "Report of Separation" <input type="checkbox"/> Screen printout of the Selective Service Verification site <input type="checkbox"/> Selective Service Registration Card <input type="checkbox"/> Selective Service Verification (Form 3A) <input type="checkbox"/> SWC Selective Service exception letter <input type="checkbox"/> Not applicable. Reason: _____

B. Dislocated Worker Eligibility (choose only one category)

Category		Criteria	Source Documentation
1. General Dislocation	<input type="checkbox"/>	1.1 An individual who has been terminated or laid off, who has received a notice of termination or layoff, or who is the spouse of a member of the Armed Forces and who has lost employment as a result of the spouse's discharge from the military; AND	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Verification from employer <input type="checkbox"/> Rapid Response list <input type="checkbox"/> Notice of layoff
	<input type="checkbox"/>	1.2 Is determined unlikely to return to previous industry or occupation as defined in SWC Policy WS816 R1, Attachment A – WorkSource Services & Program Eligibility Handbook; AND	<input type="checkbox"/> Self-attestation <input type="checkbox"/> State MIS <input type="checkbox"/> WIOA intake or registration form <input type="checkbox"/> Labor market information <input type="checkbox"/> Wage analysis <input type="checkbox"/> Job postings
	<input type="checkbox"/>	1.3.1 Is eligible for or has exhausted entitlement to unemployment compensation; OR	Use the following list for Criteria 1.3.1 and 1.3.2 <input type="checkbox"/> Self-attestation <input type="checkbox"/> State MIS <input type="checkbox"/> WIOA intake or registration form <input type="checkbox"/> Official report from a state UI system <input type="checkbox"/> UI stub <input type="checkbox"/> Print out of UI direct deposit
	<input type="checkbox"/>	1.3.2 Has been employed for 6 months or longer but is not eligible for unemployment compensation due to insufficient earnings or having performed services for an employer that were not covered under a State unemployment compensation law.	
2. Dislocation from Facility Closure / Substantial Layoff	<input type="checkbox"/>	2.1 An individual who has been terminated or laid off, or has received a notice of termination or layoff, from employment as a result of any permanent closure of, or any substantial layoff at, a plant, facility, or enterprise as defined in SWC Policy WS816 R1, Attachment A – WorkSource Services & Program Eligibility Handbook; OR	Use the following list for Criteria 2.1 and 2.2 <input type="checkbox"/> Self-attestation <input type="checkbox"/> Verification from employer <input type="checkbox"/> Rapid Response list <input type="checkbox"/> Notice of layoff Note: documentation of substantial layoff must include percentage or number of employees laid off within 30 days of dislocation.
	<input type="checkbox"/>	2.2 An individual who is employed at a facility at which the employer has made a general announcement that such facility will close within 180 days.	
3. Self-employed Dislocation	<input type="checkbox"/>	An individual who was self-employed (including employment as a farmer, a rancher, or a fisherman) but is unemployed as a result of general economic conditions in the community in which the individual resides or because of natural disasters as defined in SWC Policy WS816 R1, Attachment A – WorkSource Services & Program Eligibility Handbook.	<input type="checkbox"/> Self-attestation

4. Displaced Homemaker	<input type="checkbox"/>	4.1 An individual who has been dependent on the income of another family member and is no longer supported by the income of that family member and is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment; OR	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Public assistance records <input type="checkbox"/> Court records showing separation or divorce proceedings <input type="checkbox"/> Divorce or separation papers <input type="checkbox"/> Bank records showing separation of joint-accounts <input type="checkbox"/> Spouse's layoff or termination notice <input type="checkbox"/> Spouse's death certificate or public record of spouse's death
	<input type="checkbox"/>	4.2 Is the dependent spouse of a member of the Armed Forces on active duty and whose family income is significantly reduced because of a deployment, a call or order to active duty, or a service connected death or disability of the member and is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment.	<input type="checkbox"/> Self-attestation
5. Dislocated Military Service Member	<input type="checkbox"/>	A non-retiree military service member who was discharged or released from service under other than dishonorable or has received a notice of military separation as defined in SWC Policy WS816 R1, Attachment A – WorkSource Services & Program Eligibility Handbook.	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Notice of separation (notice of layoff) <input type="checkbox"/> Rapid Response list <input type="checkbox"/> DD-214 (notice of layoff)
6. Spouse of Military Service Member	<input type="checkbox"/>	6.1 The spouse of a member of the Armed Forces on active duty, and who has experienced a loss of employment as a direct result of relocation to accommodate a permanent change in duty station of such member; OR	<input type="checkbox"/> Self-attestation <input type="checkbox"/> Verification from employer <input type="checkbox"/> Rapid Response list
	<input type="checkbox"/>	6.2 The spouse of a member of the Armed Forces on active duty and who is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment.	<input type="checkbox"/> Self-attestation

C. Required Registration Documents

Requirement	Source Documentation
1. Employment status	<input type="checkbox"/> Pay stub <input type="checkbox"/> Case notes showing information collected from applicant
2. Nondiscrimination – Notice of Rights & Complaint Process - Equal Opportunity is the law Form	<input type="checkbox"/> Documented that participant has been notified of rights and process
3. Summary of Rights and Complaint and Grievance Procedures Form	<input type="checkbox"/> Documented that participant has been notified of rights and process
4. Veteran Priority (if applicable) – Dislocated military service members, veterans and other covered persons are eligible for Priority of Service (POS) as described in WorkSource System Policy 1009 Rev 1.	<input type="checkbox"/> DD-214 for Veteran or Veteran of Eligible Spouse <input type="checkbox"/> DD-214 has been requested and will be received within 60 days <input type="checkbox"/> Cross match with veteran's data <input type="checkbox"/> A letter from the Veteran's Administration

Complete Section A, B, and C above. Documenting the above eligibility criteria is mandatory. Acceptable documentation of various eligibility criteria aligns with WIOA data element validation requirements.

Initial Eligibility: Eligible or Not Eligible

Signed by: _____ Date: _____

Validation of Eligibility: Eligible or Not Eligible

Signed by: _____ Date: _____

Validation must be by staff other than the one who initially determined eligibility and completed the application.